



Monthly Ridership and  
Service Level Report  
June, 2019

**“Safety, Courtesy, Reliability,  
and the Environment”**

## TABLE OF CONTENTS

Glossary & Route Abbreviations	3-4
Summary - All Routes	5
Total Ridership per Route - Blacksburg, Fixed Routes	6
Total Ridership per Route - Christiansburg Routes	7
Passengers per Revenue Hour per Route - All Fixed Routes	8
Passengers per Revenue Hour per Day of Week - All Fixed Routes	9
Passengers per Revenue Mile per Day of Week - All Fixed Routes	10
Passengers per Revenue Hour per Day of Week - Demand Response Service	11
Passengers per Revenue Mile per Day of Week - Demand Response Service	12
Passengers per Revenue Hour per Day of Week - Focused Demand Response Service	13
Passengers per Revenue Hour per Day of Week - Focused Demand Response Service	14
Average Ridership and Revenue Hours by Time of Day - All Fixed Routes	15
Graph: Average Total Passengers by Time of Day - All Fixed Routes	16
Graph: Average Passengers per Revenue Hour by Time of Day - All Fixed Routes	17
Blacksburg Fare Type Totals – Blacksburg, Fixed Routes and Athletics/Specials	18

## GLOSSARY

- Demand-Response Service (DR): DR service operates in response to calls from passengers or their agents to the transit operator, who then dispatches a vehicle to pick up the passengers and transport them to their destinations. This service does not operate on a fixed route or schedule and satisfies a special need.
- Driver Hours (DH): DH are the hours a driver is on duty, including hours on stand-by, driving to and from the garage, and when there are no passengers on board. These are the hours paid to the drivers; a combination of revenue and non-revenue hours.
- Fiscal Year (FY): The operational year starting from July 1<sup>st</sup> to June 30<sup>th</sup> and is year abbreviated with the second Calendar Year. (IE FY 19 is July 1, 2018 to June 30, 2019)
- Fixed Route Service (FR): FR operate along a specific route according to a fixed or preset schedule. Each trip serves the same stops, continuously, until service ends.
- Focused Demand-Response Service: This is a Demand-Response Service (DR) that does not operate throughout a workweek, or only operates during part of the year. These may service a specialized area to meet a special need.
- Full Service: This is our peak service typically operated during the fall and spring semesters. During Full Service, all routes are in operation with multiple buses operating on each route for peak frequency typically every 10-15 minutes. Tandems are also utilized in the first couple of weeks of Fall and Spring Service to increase capacity on high demand routes.
- Intermediate Service: This service operates the week before Virginia Tech classes resume for the fall semester and other select days throughout the year. It strongly resembles the Full Service with lower frequency on most routes.
- No Service: This service occurs on five different days: New Year's Day, Memorial Day, July 4<sup>th</sup>, Thanksgiving, and Christmas. No routes run on these days.
- Previous Year: These sections refer to data for the same month in the previous year.
- Reduced Service: This service is operated outside of fall and spring semesters during winter, spring, summer and fall breaks. Each route provides 30 minute or hourly service depending on the length of the route. Some routes do not operate; others follow an altered route.
- Revenue Hours (RH): RH are the hours of service where a bus is providing passenger service.
- Revenue Mile (RM): RM are the miles a bus travels on a route while providing passenger service.
- Ridership: Ridership is the number of people using a public transportation service in a given time period.
- Tandems: Additional vehicles that follow the scheduled route vehicles on high demand routes during the first few weeks of Full Service in the Fall and Spring. These catch the overloads and late arrivals of passengers new to the service at this time.
- Trippers: Additional stand-by service vehicles scheduled around special events such as Football Games to assist Routes in sudden passenger peak demands.
- Year-to-Date (YTD): YTD numbers are the sum of values for a period beginning July 1st of the current Fiscal Year until the end of a specified month.

### Route Abbreviations

Abbreviation	Route Full Name
BLU	Explorer Blue
BTC	BT Commuter
CAS	Campus Shuttle
CBD	Carpenter Boulevard
CRC	Corporate Research Center
GLD	Explorer Gold
HDG	Harding Avenue
HWD	Hethwood
HWA	Hethwood A
HWB	Hethwood B
HXP	Hokie Express

Abbreviation	Route Full Name
MSN	Main Street North
MSS	Main Street South
PHD	Patrick Henry Drive
PRB	Progress B
PRO	Progress Street
TE	The Explorer
TOM	Toms Creek
TTT	Two Town Trolley
UCB	University City Boulevard
UMS	University Mall Shuttle

**Summary**  
All Routes  
Month: June, 2019

	Current Month	Previous Year	Change by Month	Current YTD Total	Previous YTD Total	YTD Change
<b>Total Passengers</b>	72,597	72,940	0%	4,659,053	4,057,334	15%
<b>Total Revenue Hours</b>	4,945.94	4,798.53	3%	113,578.96	105,571.54	8%
<b>Total Revenue Miles</b>	53,555.00	53,014.10	1%	1,147,824.40	1,039,318.60	10%
<b>Total Driver Hours</b>	5,767.25	5,599.25	3%	127,751.50	119,299.70	7%
<b>Passengers/RH</b>	14.68	15.20	-3%	41.02	38.43	7%
<b>Passengers/RM</b>	1.36	1.38	-1%	4.06	3.90	4%
<b>Passengers/DH</b>	12.59	13.03	-3%	36.47	34.01	7%
<b>Full Service Weekdays</b>	0	0	0	154	153	1
<b>Full Service Weekends</b>	0	0	0	59	58	1
<b>Reduced Service Weekdays</b>	20	21	(1)	93	95	(2)
<b>Reduced Service Weekends</b>	10	9	1	44	45	(1)
<b>Intermediate Service Weekdays</b>	0	0	0	9	9	0
<b>No Service Days</b>	0	0	0	6	5	1

\*Note: These numbers include both Blacksburg and Christiansburg Fixed and Demand Response Services.

## Total Ridership per Route

Blacksburg, Fixed Routes

Month: June, 2019

Route	Current Month	% of Ridership	Previous Year	Change by Month	Current YTD Total	% of YTD Ridership	Previous YTD Total	YTD Change
CAS	0	0.00%	0	0%	25,623	0.56%	0	0%
CBD	0	0.00%	0	0%	66,204	1.46%	58,905	12%
CRC	3,070	4.47%	3,086	-1%	136,872	3.02%	108,942	26%
HDG	3,183	4.63%	2,399	33%	189,082	4.17%	154,058	23%
HWD	2,238	3.26%	1,932	16%	58,241	1.28%	54,685	7%
HWA	4,555	6.63%	4,647	-2%	398,486	8.79%	380,365	5%
HWB	8,103	11.80%	7,281	11%	380,932	8.40%	284,766	34%
HXP	0	0.00%	0	0%	301,156	6.64%	254,443	18%
MSN	6,039	8.79%	6,783	-11%	338,871	7.47%	308,371	10%
MSS	9,729	14.17%	8,482	15%	302,522	6.67%	265,049	14%
PHD	4,701	6.84%	4,262	10%	382,715	8.44%	320,676	19%
PRB	0	0.00%	0	0%	40,349	0.89%	0	0%
PRG	4,790	6.97%	0	0%	448,654	9.89%	407,435	10%
TOM	13,207	19.23%	16,254	-19%	699,265	15.42%	586,263	19%
TTT	3,457	5.03%	3,381	2%	68,301	1.51%	66,409	3%
UCB	5,611	8.17%	6,430	-13%	448,026	9.88%	422,795	6%
UMS	0	0.00%	0	0%	250,130	5.52%	264,696	-6%
<b>Totals</b>	<b>68,683</b>	<b>100.00%</b>	<b>64,937</b>	<b>6%</b>	<b>4,535,429</b>	<b>100.00%</b>	<b>3,937,858</b>	<b>15%</b>

**Total Ridership per Route**  
Christiansburg Routes  
Month: June, 2019

Route	Current Month	% of Ridership	Previous Year	Change by Month	Current YTD Total	% of YtD Ridership	Previous YTD	YTD Change
Commuter	87	3.29%	103	-16%	1,787	6.15%	2,596	-31%
Explorer Blue	803	30.36%	0	0%	4,077	14.03%	0	0%
Explorer Gold	901	34.06%	0	0%	4,665	16.06%	0	0%
The Explorer	0	0.00%	1,240	-100%	7,505	25.83%	12,952	-42%
GoAnywhere	854	32.29%	1,706	-50%	11,016	37.92%	12,863	-14%
<i>Combined Explorers</i>	<i>1,704</i>	<i>64.42%</i>	<i>1,240</i>	<i>37%</i>	<i>16,247</i>	<i>55.93%</i>	<i>12,952</i>	<i>25%</i>
<b>Totals</b>	<b>2,645</b>	<b>100%</b>	<b>3,049</b>	<b>-13%</b>	<b>29,050</b>	<b>100%</b>	<b>28,411</b>	<b>2%</b>
<b>Christiansburg Fixed Route Total</b>	1,791	67.71%	1,343	33.36%	18,034	62.08%	15,548	15.99%
<b>Christiansburg Demand Response Total</b>	854	32.29%	1,706	-49.94%	11,016	37.92%	12,863	-14.36%
<b>Totals</b>	<b>2,645</b>	<b>100%</b>	<b>3,049</b>	<b>-13%</b>	<b>29,050</b>	<b>100%</b>	<b>28,411</b>	<b>2%</b>

**Passengers per Revenue Hour per Route**

All Fixed Routes

Month: June, 2019

Route	Current Month	Previous Year	Change by Month
CAS	0.00	0.00	0%
CBD	0.00	0.00	0%
CRC	13.15	12.59	4%
HDG	8.99	6.55	37%
HWD	20.83	18.04	15%
HWA	19.49	18.86	3%
HWB	34.33	29.38	17%
HXP	0.00	0.00	0%
MSN	19.10	20.81	-8%
MSS	25.51	21.48	19%
PHD	20.00	17.30	16%
PRB	0.00	0.00	0%
PRG	20.38	0.00	0%
TOM	32.81	39.70	-17%
TTT	11.72	11.26	4%
UCB	23.90	26.12	-8%
UMS	0.00	0.00	0%
BTC	1.93	2.23	-13%
BLU	3.47	0.00	0%
GLD	3.86	0.00	0%
TE	0.00	5.10	-100%



**Passengers per Revenue Hour per Day of Week**

All Fixed Routes

Month: June, 2019

Week Day	Current Month			Previous Year			Change Pass/RH
	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	
<b>Sunday</b>	2,246	146.50	15.33	1,906	117.20	16.26	-6%
<b>Monday</b>	13,142	682.08	19.27	11,582	588.40	19.68	-2%
<b>Tuesday</b>	13,059	683.08	19.12	11,899	589.40	20.19	-5%
<b>Wednesday</b>	12,918	683.08	18.91	11,500	588.24	19.55	-3%
<b>Thursday</b>	12,787	681.25	18.77	11,453	589.40	19.43	-3%
<b>Friday</b>	12,393	682.58	18.16	13,686	735.83	18.60	-2%
<b>Saturday</b>	3,929	215.50	18.23	4,182	216.50	19.32	-6%
<b>Total</b>	<b>70,474</b>	<b>3,774.07</b>	<b>18.67</b>	<b>66,208</b>	<b>3,424.97</b>	<b>19.33</b>	<b>-3%</b>

\* Note: these numbers DO NOT include Demand Response Service, Tandems, Trippers or Shuttles

## Passengers per Revenue Mile per Day of Week

All Fixed Routes

Month: June, 2019

Week Day	Current Month			Previous Year			Change Pass/RM
	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	
<b>Sunday</b>	2,246	1,588	1.41	1,906	1,321	1.44	-2%
<b>Monday</b>	13,142	7,754	1.69	11,582	7,128	1.62	4%
<b>Tuesday</b>	13,059	7,768	1.68	11,899	7,236	1.64	2%
<b>Wednesday</b>	12,918	7,785	1.66	11,500	7,139	1.61	3%
<b>Thursday</b>	12,787	7,758	1.65	11,453	7,175	1.60	3%
<b>Friday</b>	12,393	7,776	1.59	13,686	8,823	1.55	3%
<b>Saturday</b>	3,929	2,340	1.68	4,182	2,470	1.69	-1%
<b>Total</b>	<b>70,474</b>	<b>42,769</b>	<b>1.65</b>	<b>66,208</b>	<b>41,292</b>	<b>1.60</b>	<b>3%</b>

\* Note: these numbers DO NOT include Demand Response Service, Tandems, Trippers or Shuttles

**Passengers per Revenue Hour per Day of Week**  
 Demand Response Service  
 Month: June, 2019

<u>Access Current Month</u>				<u>Access Previous Year</u>			
Day of Week	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	Change Pass/RH
Sunday	15	13.45	1.12	5	3.42	1.46	-24%
Monday	199	138.20	1.44	194	141.28	1.37	5%
Tuesday	239	136.15	1.76	211	132.22	1.60	10%
Wednesday	168	127.65	1.32	228	148.63	1.53	-14%
Thursday	246	146.95	1.67	173	138.68	1.25	34%
Friday	185	139.27	1.33	235	170.25	1.38	-4%
Saturday	83	57.20	1.45	102	67.11	1.52	-5%
<b>Total</b>	<b>1,135</b>	<b>758.87</b>	<b>1.50</b>	<b>1,148</b>	<b>801.59</b>	<b>1.43</b>	<b>4%</b>

<u>GoAnywhere Current Month</u>				<u>GoAnywhere Previous Year</u>			
Day of Week	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	Change Pass/RH
Sunday	0	0.00	0.00	0	0.00	0.00	0%
Monday	191	68.73	2.78	129	70.38	1.83	52%
Tuesday	216	62.37	3.46	462	76.68	6.02	-43%
Wednesday	135	70.60	1.91	396	72.92	5.43	-65%
Thursday	116	54.70	2.12	476	69.70	6.83	-69%
Friday	133	69.08	1.93	184	88.57	2.08	-7%
Saturday	63	34.90	1.81	59	33.77	1.75	3%
<b>Total</b>	<b>854</b>	<b>360.38</b>	<b>2.37</b>	<b>1,706</b>	<b>412.02</b>	<b>4.14</b>	<b>-43%</b>

\*Please note: these numbers DO NOT include Fixed Route Service. It includes Access and GoAnywhere.

**Passengers per Revenue Mile per Day of Week**  
 Demand Response Service  
 Month: June, 2019

<u>Access Current Month</u>				<u>Access Previous Year</u>			
Day of Week	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	Change Pass/RM
Sunday	15	57	0.26	5	8	0.63	-58%
Monday	199	1,124	0.18	194	1,113	0.17	2%
Tuesday	239	1,196	0.20	211	1,045	0.20	-1%
Wednesday	168	1,030	0.16	228	1,231	0.19	-12%
Thursday	246	1,317	0.19	173	1,043	0.17	13%
Friday	185	1,109	0.17	235	1,196	0.20	-15%
Saturday	83	458	0.18	102	475	0.21	-16%
<b>Total</b>	<b>1,135</b>	<b>6,291</b>	<b>0.18</b>	<b>1,148</b>	<b>6,111</b>	<b>0.19</b>	<b>-4%</b>

<u>Go Anywhere Current Month</u>				<u>Go Anywhere Previous Year</u>			
Day of Week	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	Change Pass/RM
Sunday	0	0	0.00	0	0	0.00	0%
Monday	191	709	0.27	129	693	0.19	45%
Tuesday	216	754	0.29	462	782	0.59	-52%
Wednesday	135	837	0.16	396	883	0.45	-64%
Thursday	116	632	0.18	476	839	0.57	-68%
Friday	133	771	0.17	184	938	0.20	-12%
Saturday	63	355	0.18	59	361	0.16	9%
<b>Total</b>	<b>854</b>	<b>4,058</b>	<b>0.21</b>	<b>1,706</b>	<b>4,496</b>	<b>0.38</b>	<b>-45%</b>

\*Please note: these numbers DO NOT include Fixed Route Service. It includes Access and GoAnywhere.

**Passengers per Revenue Hour per Day of Week**  
 Focused Demand Response Service  
 Month: June, 2019

<u>Warm Hearth Current Month</u>				<u>Warm Hearth Previous Year</u>			
Day of Week	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	Change Pass/RH
Sunday	0	0.00	0.00	0	0.00	0.00	0%
Monday	0	0.00	0.00	0	0.00	0.00	0%
Tuesday	46	17.10	2.69	61	15.73	3.88	-31%
Wednesday	53	18.27	2.90	67	16.88	3.97	-27%
Thursday	39	16.75	2.33	48	21.49	2.23	4%
Friday	0	0.00	0.00	0	0.00	0.00	0%
Saturday	0	0.00	0.00	0	0.00	0.00	0%
<b>Total</b>	<b>138</b>	<b>52.12</b>	<b>2.65</b>	<b>176</b>	<b>54.11</b>	<b>3.25</b>	<b>-19%</b>

<u>CRC Shuttle Current Month</u>				<u>CRC Shuttle Previous Year</u>			
Day of Week	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	Change Pass/RH
Sunday	0	0.00	0.00	0	0.00	0.00	0%
Monday	0	0.00	0.00	0	0.00	0.00	0%
Tuesday	0	0.00	0.00	0	0.00	0.00	0%
Wednesday	0	0.00	0.00	0	0.00	0.00	0%
Thursday	0	0.00	0.00	0	0.00	0.00	0%
Friday	0	0.00	0.00	0	0.00	0.00	0%
Saturday	0	0.00	0.00	0	0.00	0.00	0%
<b>Total</b>	<b>0</b>	<b>0.00</b>	<b>0.00</b>	<b>0</b>	<b>0.00</b>	<b>0.00</b>	<b>0%</b>

\*Please note: these numbers DO NOT include Fixed Route Service. It includes Warm Hearth and CRC Shuttle.

**Passengers per Revenue Mile per Day of Week**  
**Focused Demand Response Service**  
 Month: June, 2019

Warm Hearth Current Month

Warm Hearth Previous Year

Day of Week	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	Change Pass/RM
Sunday	0	0	0.00	0	0	0.00	0%
Monday	0	0	0.00	0	0	0.00	0%
Tuesday	46	140	0.33	61	154	0.40	-17%
Wednesday	53	157	0.34	67	152	0.44	-23%
Thursday	39	130	0.30	48	218	0.22	36%
Friday	0	0	0.00	0	0	0.00	0%
Saturday	0	0	0.00	0	0	0.00	0%
<b>Total</b>	<b>138</b>	<b>427</b>	<b>0.32</b>	<b>176</b>	<b>524</b>	<b>0.34</b>	<b>-4%</b>

CRC Shuttle Current Month

CRC Shuttle Previous Year

Day of Week	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	Change Pass/RM
Sunday	0	0	0.00	0	0	0.00	0%
Monday	0	0	0.00	0	0	0.00	0%
Tuesday	0	0	0.00	0	0	0.00	0%
Wednesday	0	0	0.00	0	0	0.00	0%
Thursday	0	0	0.00	0	0	0.00	0%
Friday	0	0	0.00	0	0	0.00	0%
Saturday	0	0	0.00	0	0	0.00	0%
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0.00</b>	<b>0</b>	<b>0</b>	<b>0.00</b>	<b>0%</b>

\*Please note: these numbers DO NOT include Fixed Route Service. It includes Warm Hearth and CRC Shuttle.

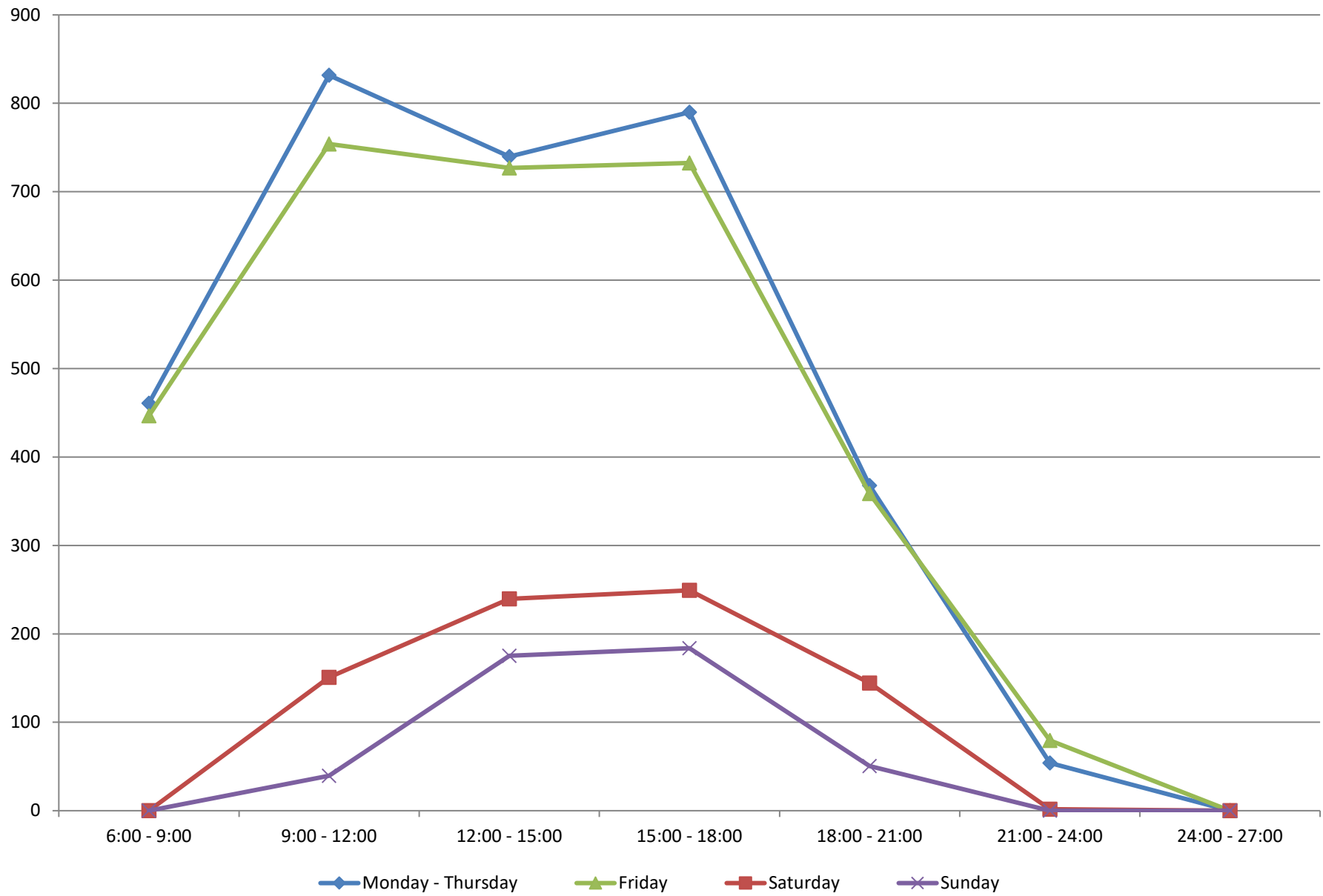
## Average Ridership and Revenue Hours by Time of Day

All Fixed Routes

Month: June, 2019

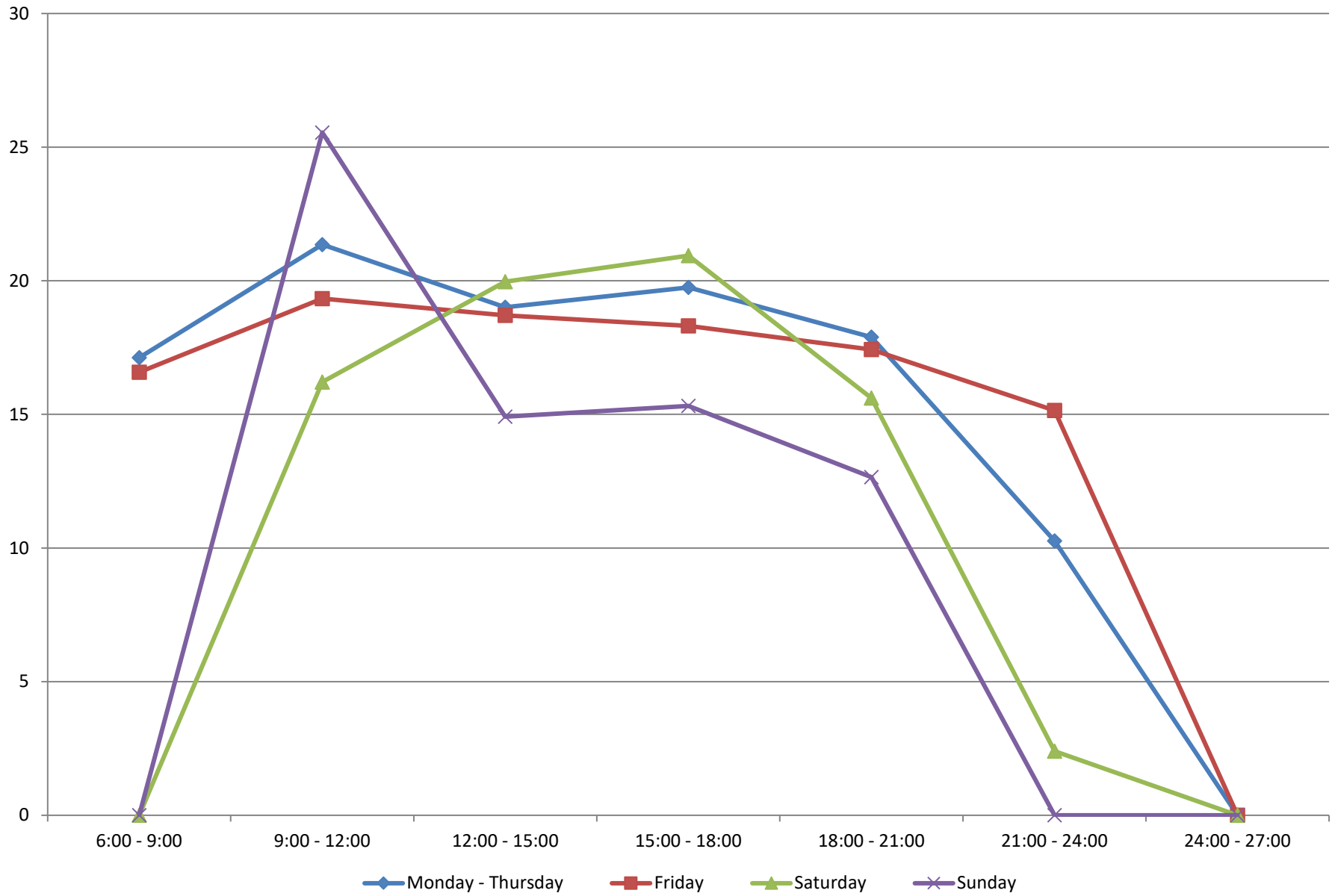
	Time of Day	Avg Total Passengers	Average RH	Avg Pass. per RH
<b>Monday - Thursday</b>	6:00 - 9:00	460.81	26.91	17.12
	9:00 - 12:00	831.75	38.95	21.36
	12:00 - 15:00	739.81	38.92	19.01
	15:00 - 18:00	790.00	40.00	19.75
	18:00 - 21:00	367.88	20.56	17.89
	21:00 - 24:00	53.88	5.25	10.26
	24:00 - 27:00	0.00	0.00	0.00
<b>Friday</b>	6:00 - 9:00	446.50	26.93	16.58
	9:00 - 12:00	754.00	39.00	19.33
	12:00 - 15:00	727.00	38.88	18.70
	15:00 - 18:00	732.50	40.00	18.31
	18:00 - 21:00	358.75	20.59	17.42
	21:00 - 24:00	79.50	5.25	15.14
	24:00 - 27:00	0.00	0.00	0.00
<b>Saturday</b>	6:00 - 9:00	0.00	0.00	0.00
	9:00 - 12:00	150.80	9.30	16.22
	12:00 - 15:00	239.60	12.00	19.97
	15:00 - 18:00	249.20	11.90	20.94
	18:00 - 21:00	144.40	9.25	15.61
	21:00 - 24:00	1.80	0.75	2.40
	24:00 - 27:00	0.00	0.00	0.00
<b>Sunday</b>	6:00 - 9:00	0.00	0.00	0.00
	9:00 - 12:00	39.60	1.55	25.55
	12:00 - 15:00	175.20	11.75	14.91
	15:00 - 18:00	183.80	12.00	15.32
	18:00 - 21:00	50.60	4.00	12.65
	21:00 - 24:00	0.00	0.00	0.00
	24:00 - 27:00	0.00	0.00	0.00

## Average Total Passengers by Time of Day, All Fixed Routes





## Average Passengers per Revenue Hour by Time of Day, All Fixed Routes



## Blacksburg Transit Fare Totals

Does not include Demand Response. Does include Athletics/Specials

	Total Ridership	Students		Faculty/Staff		Total Virginia Tech		Total Non-VT	
		#	%	#	%	#	%	#	%
July-18	89,459	69,012	77.14%	8,383	9.37%	77,395	86.51%	12,064	13.49%
August-18	365,577	339,915	92.98%	9,668	2.64%	349,583	95.62%	15,994	4.38%
September-18	598,913	572,376	95.57%	10,660	1.78%	583,036	97.35%	15,877	2.65%
<b>Total for 1st Quarter:</b>	<b>1,053,949</b>	<b>981,303</b>	<b>93.11%</b>	<b>28,711</b>	<b>2.72%</b>	<b>1,010,014</b>	<b>95.83%</b>	<b>43,935</b>	<b>4.17%</b>
October-18	650,864	618,988	95.10%	12,367	1.90%	631,355	97.00%	19,509	3.00%
November-18	497,559	469,814	94.42%	10,314	2.07%	480,128	96.50%	17,431	3.50%
December-18	210,497	191,982	91.20%	7,198	3.42%	199,180	94.62%	11,317	5.38%
<b>Total for 2nd Quarter:</b>	<b>1,358,920</b>	<b>1,280,784</b>	<b>94.25%</b>	<b>29,879</b>	<b>2.20%</b>	<b>1,310,663</b>	<b>96.45%</b>	<b>48,257</b>	<b>3.55%</b>
January-19	287,566	265,628	92.37%	8,944	3.11%	274,572	95.48%	12,994	4.52%
February-19	567,103	539,397	95.11%	10,870	1.92%	550,267	97.03%	16,836	2.97%
March-19	447,679	420,173	93.86%	10,760	2.40%	430,933	96.26%	16,746	3.74%
<b>Total for 3rd Quarter:</b>	<b>1,302,348</b>	<b>1,225,198</b>	<b>94.08%</b>	<b>30,574</b>	<b>2.35%</b>	<b>1,255,772</b>	<b>96.42%</b>	<b>46,576</b>	<b>3.58%</b>
April-19	575,935	545,292	94.68%	11,681	2.03%	556,973	96.71%	18,962	3.29%
May-19	268,978	246,416	91.61%	8,724	3.24%	255,140	94.86%	13,838	5.14%
June-19	70,470	50,931	72.27%	7,447	10.57%	58,378	82.84%	12,092	17.16%
<b>Total for 4th Quarter:</b>	<b>915,383</b>	<b>842,639</b>	<b>92.05%</b>	<b>27,852</b>	<b>3.04%</b>	<b>870,491</b>	<b>95.10%</b>	<b>44,892</b>	<b>4.90%</b>
<b>Total for Year:</b>	<b>4,630,600</b>	<b>4,329,924</b>	<b>93.51%</b>	<b>117,016</b>	<b>2.53%</b>	<b>4,446,940</b>	<b>96.03%</b>	<b>183,660</b>	<b>3.97%</b>