



Monthly Ridership and  
Service Level Report  
August, 2025

**“Safety, Courtesy, Reliability,  
and the Environment”**

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## GLOSSARY

- Demand-Response Service (DR): DR service operates in response to calls from passengers or their agents to the transit operator, who then dispatches a vehicle to pick up the passengers and transport them to their destinations. This service does not operate on a fixed route or schedule and satisfies a special need.
- Driver Hours (DH): DH are the hours a driver is on duty, including hours on stand-by, driving to and from the garage, and when there are no passengers on board. These are the hours paid to the drivers; a combination of revenue and non-revenue hours.
- Emergency Service: This is for changes in planned service level operated due to long term (more than 7 days) situations that have an impact on the amount of service provided due to the circumstances of the declared emergency.
- Extra Service: Additional vehicles and routes to cover an Event such as Football.
- Fiscal Year (FY): The operational year starting from July 1<sup>st</sup> to June 30<sup>th</sup> and is year abbreviated with the second Calendar Year. (IE FY 19 is July 1, 2018 to June 30, 2019)
- Fixed Route Service (FR): FR operate along a specific route according to a fixed or preset schedule. Each trip serves the same stops, continuously, until service ends. Also known as Motor Bus Service (MB)
- Full Service: This is our peak service typically operated during the fall and spring semesters. During Full Service, all routes are in operation with multiple buses operating on each route for peak frequency typically every 10-15 minutes. Tandems are sometimes utilized in the first couple of weeks of Fall and Spring Service to increase capacity on high demand routes.
- Intermediate Service: This service operates the week before Virginia Tech classes resume for the fall semester and other select days throughout the year. In previous years it strongly resembled the Full Service with lower frequency on most routes. Currently it is more Reduced Service with extended service hours.
- No Service: This service occurs on five different days: New Year's Day, Memorial Day, July 4<sup>th</sup>, Thanksgiving, and Christmas. No routes run on these days.
- Previous Year: These sections refer to data for the same month in the previous year.
- Reduced Service: This service is operated outside of fall and spring semesters during winter, spring, summer and fall breaks. Each route provides 30 minute or hourly service depending on the length of the route. Some routes do not operate; others follow an altered route.
- Revenue Hours (RH): RH are the hours of service where a bus is providing passenger service.
- Revenue Mile (RM): RM are the miles a bus travels on a route while providing passenger service.
- Ridership: Ridership is the number of people using a public transportation service in a given time period.
- Tandems: Additional vehicles that follow the scheduled route vehicles on high demand routes during the first few weeks of Full Service in the Fall and Spring. These catch the overloads and late arrivals of passengers new to the service at this time.
- Year-to-Date (YTD): YTD numbers are the sum of values for a period beginning July 1st of the current Fiscal Year until the end of a specified month.

### Route Abbreviations

Abbreviation	Route Full Name
ADA	ADA Lot (Football Extra)
BLU	Explorer Blue
BMR	Beamer Way
CAS	Campus Shuttle
CRB	Carpenter Boulevard
CRC	Corporate Research Center Shuttle
EMS	Early Morning Service
GLD	Explorer Gold
HDG	Harding Avenue
HWA	Hethwood A
HWB	Hethwood B
HWC	Hethwood (combined)
HXP	Hokie Express
NMG	North Main Givens

Abbreviation	Route Full Name
NMP	North Main Patrick Henry
PHB	Patrick Henry B
PHD	Patrick Henry Drive
PRG	Progress Street
SMA	South Main Airport
SME	South Main Ellett
SMS	South Main Southpark
TCP	Toms Creek Progress
TCR	Toms Creek Road
TTT	Two Town Trolley
UCB	University City
USD	Unscheduled/Adhoc
ACC	Access (DR)
GAR	GoAnywhere Route (DR)

### Recent Changes

Addition of the BMR route. The EMS route is no longer in service and included only to keep the totals for the prior year.

**Summary**  
All Routes  
Month: August, 2025

	Current Month	Previous Year	Change by Month	Current YTD Total	Previous YTD Total	YTD Change
<b>Total Passengers</b>	270,767	251,177	8%	358,075	324,745	10%
<b>Total Revenue Hours</b>	9,765.20	8,640.22	13%	17,841.08	15,800.34	13%
<b>Total Revenue Miles</b>	102,108.90	90,339.00	13%	189,736.70	165,848.00	14%
<b>Total Driver Hours</b>	10,374.53	8,007.00	30%	18,966.78	16,014.00	18%
<b>Passengers/RH</b>	27.73	29.07	-5%	20.07	20.55	-2%
<b>Passengers/RM</b>	2.65	2.78	-5%	1.89	1.96	-4%
<b>Passengers/DH</b>	26.10	31.37	-17%	18.88	20.28	-7%
<b>Full Service Weekdays</b>	5	5	0	5	5	0
<b>Full Service Weekends</b>	4	3	1	4	3	1
<b>Reduced Service Weekdays</b>	11	12	(1)	33	34	(1)
<b>Reduced Service Weekends</b>	6	6	0	14	14	0
<b>Intermediate Service</b>	5	5	0	5	5	0
<b>No Service Days</b>	0	0	0	1	1	0

\*Note: These numbers include Blacksburg and Christiansburg: Motor Bus, Demand Response and Extra Services.

**Total Ridership per Route**

Blacksburg

Month: August, 2025

Route (Former Route)	Current Month	% of Ridership	Previous Year	Change by Month	Current YTD Total	% of YTD Ridership	Previous YTD Total	YTD Change
ADA	0	0.00%	0	0%	0	0.00%	0	0%
BMR	4,467	1.67%	N/A	N/A	4,544	1.29%	N/A	N/A
CAS	40,091	14.99%	32,592	23%	54,284	15.44%	40,549	34%
CRB	4,660	1.74%	3,916	19%	4,660	1.33%	3,916	19%
CRC	6,631	2.48%	6,347	4%	10,115	2.88%	9,203	10%
EMS	N/A	N/A	2	N/A	N/A	N/A	3	N/A
HDG	10,903	4.08%	9,762	12%	15,713	4.47%	13,609	15%
HWA	9,453	3.53%	13,671	-31%	9,453	2.69%	18,571	-49%
HWB	8,479	3.17%	14,203	-40%	8,479	2.41%	19,544	-57%
HWC	21,802	8.15%	9,717	124%	35,095	9.98%	11,193	214%
HXP	12,052	4.51%	10,365	16%	12,962	3.69%	13,178	-2%
NMG	15,393	5.75%	15,782	-2%	20,336	5.79%	20,673	-2%
NMP	5,111	1.91%	4,780	7%	6,179	1.76%	5,854	6%
PHB	9,948	3.72%	10,421	-5%	9,948	2.83%	10,421	-5%
PHD	17,193	6.43%	18,519	-7%	20,777	5.91%	21,959	-5%
PRG	11,377	4.25%	13,257	-14%	11,377	3.24%	15,595	-27%
SMA	9,093	3.40%	4,972	83%	15,065	4.29%	6,774	122%
SME	6,134	2.29%	4,627	33%	8,416	2.39%	6,338	33%
SMS	11,248	4.20%	13,827	-19%	18,569	5.28%	21,815	-15%
TCP	20,052	7.50%	11,309	77%	31,487	8.96%	12,957	143%
TCR	13,561	5.07%	18,562	-27%	13,561	3.86%	23,697	-43%
TTT	8,709	3.26%	8,026	9%	13,007	3.70%	11,942	9%
UCB	19,351	7.23%	20,430	-5%	24,451	6.96%	26,148	-6%
USD	492	0.18%	1,247	-61%	492	0.14%	1,247	-61%
ACC	1,296	0.48%	1,292	0%	2,511	0.71%	2,447	3%
<b>Totals</b>	<b>267,496</b>	<b>100.00%</b>	<b>247,626</b>	<b>8%</b>	<b>351,481</b>	<b>100.00%</b>	<b>317,633</b>	<b>11%</b>
<b>Blacksburg MB Total</b>	266,200	99.52%	246,334	8.06%	348,970	99.29%	315,186	10.72%
<b>Blacksburg DR Total</b>	1,296	0.48%	1,292	0.31%	2,511	0.71%	2,447	2.62%
<b>Totals</b>	<b>267,496</b>	<b>100%</b>	<b>247,626</b>	<b>8%</b>	<b>351,481</b>	<b>100%</b>	<b>317,633</b>	<b>11%</b>

### Total Ridership per Route

Christiansburg: Motor Bus and Demand Response

Month: August, 2025

Route	Current Month	% of Ridership	Previous Year	Change by Month	Current YTD Total	% of YtD Ridership	Previous YTD	YTD Change
<b>BLU</b>	1,112	34.00%	1,057	5%	2,256	34.21%	2,311	-2%
<b>GLD/GRN</b>	1,375	42.04%	1,476	-7%	2,754	41.77%	2,862	-4%
<b>GAR</b>	784	23.97%	1,018	-23%	1,584	24.02%	1,939	-18%
<b>Totals</b>	<b>3,271</b>	<b>100%</b>	<b>3,551</b>	<b>-8%</b>	<b>6,594</b>	<b>100%</b>	<b>7,112</b>	<b>-7%</b>
<b>Christiansburg MB Total</b>	2,487	76.03%	2,533	-1.82%	5,010	75.98%	5,173	-3.15%
<b>Christiansburg DR Total</b>	784	23.97%	1,018	-22.99%	1,584	24.02%	1,939	-18.31%
<b>Totals</b>	<b>3,271</b>	<b>100%</b>	<b>3,551</b>	<b>-8%</b>	<b>6,594</b>	<b>100%</b>	<b>7,112</b>	<b>-7%</b>

**Passengers per Revenue Hour per Route**

All Fixed Routes

Month: August, 2025

Route (Former Route)	Current Month	Previous Year	Change by Month
<b>ADA</b>	0.00	0.00	N/A
<b>BLU</b>	4.58	4.15	10%
<b>BMR</b>	11.28	N/A	N/A
<b>CAS</b>	43.42	43.45	0%
<b>CRB</b>	79.32	66.66	19%
<b>CRC</b>	10.46	10.38	1%
<b>(EMS-FY25)</b>	N/A	0.06	N/A
<b>GLD</b>	5.62	5.76	-2%
<b>HDG</b>	20.25	18.23	11%
<b>HWA</b>	86.33	39.27	120%
<b>HWB</b>	77.43	42.13	84%
<b>HWC</b>	34.01	43.78	-22%
<b>HXP</b>	27.90	19.34	44%
<b>NMG</b>	42.06	40.28	4%
<b>NMP</b>	29.63	29.52	0%
<b>PHB</b>	85.76	89.84	-5%
<b>PHD</b>	47.75	49.72	-4%
<b>PRG</b>	103.43	38.91	166%
<b>SMA</b>	19.79	27.96	-29%
<b>SME</b>	35.56	29.80	19%
<b>SMS</b>	24.07	35.82	-33%
<b>TCP</b>	31.40	51.25	-39%
<b>TCR</b>	123.73	53.24	132%
<b>TTT</b>	19.04	19.94	-5%
<b>UCB</b>	47.52	49.29	-4%
<b>USD</b>	492.00	48.90	906%

**Passengers per Revenue Hour per Day of Week**

All Fixed Routes

Month: August, 2025

Week Day	Current Month			Previous Year			Change Pass/RH
	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	
<b>Sunday</b>	16,039	528.75	30.33	9,675	361.28	26.78	13%
<b>Monday</b>	43,032	1,433.56	30.02	40,266	1,204.72	33.42	-10%
<b>Tuesday</b>	44,248	1,431.72	30.91	42,760	1,205.52	35.47	-13%
<b>Wednesday</b>	45,086	1,442.06	31.27	44,159	1,202.64	36.72	-15%
<b>Thursday</b>	47,865	1,442.31	33.19	45,845	1,448.24	31.66	5%
<b>Friday</b>	50,824	1,770.74	28.70	47,306	1,475.86	32.05	-10%
<b>Saturday</b>	21,593	606.67	35.59	18,856	558.83	33.74	5%
<b>Total</b>	<b>268,687</b>	<b>8,655.80</b>	<b>31.04</b>	<b>248,867</b>	<b>7,457.09</b>	<b>33.37</b>	<b>-7%</b>

\* Note: these numbers DO NOT include Demand Response Service

## Passengers per Revenue Mile per Day of Week

All Fixed Routes

Month: August, 2025

Week Day	Current Month			Previous Year			Change Pass/RM
	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	
<b>Sunday</b>	16,039	5,751	2.79	9,675	3,933	2.46	13%
<b>Monday</b>	43,032	15,039	2.86	40,266	12,527	3.21	-11%
<b>Tuesday</b>	44,248	14,982	2.95	42,760	12,500	3.42	-14%
<b>Wednesday</b>	45,086	15,083	2.99	44,159	12,477	3.54	-16%
<b>Thursday</b>	47,865	15,176	3.15	45,845	15,159	3.02	4%
<b>Friday</b>	50,824	18,730	2.71	47,306	15,385	3.07	-12%
<b>Saturday</b>	21,593	6,604	3.27	18,856	6,086	3.10	6%
<b>Total</b>	<b>268,687</b>	<b>91,365</b>	<b>2.94</b>	<b>248,867</b>	<b>78,067</b>	<b>3.19</b>	<b>-8%</b>

\* Note: these numbers DO NOT include Demand Response Service

**Passengers per Revenue Hour per Day of Week**  
 Demand Response Service  
 Month: August, 2025

<u>Access Current Month</u>				<u>Access Previous Year</u>			
Day of Week	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	Change Pass/RH
<b>Sunday</b>	46	34.92	1.32	54	26.93	2.00	-34%
<b>Monday</b>	213	119.95	1.78	176	132.33	1.33	34%
<b>Tuesday</b>	234	131.45	1.78	260	145.57	1.79	0%
<b>Wednesday</b>	229	131.12	1.75	201	129.61	1.55	13%
<b>Thursday</b>	230	134.50	1.71	281	177.62	1.58	8%
<b>Friday</b>	225	158.28	1.42	220	140.10	1.57	-9%
<b>Saturday</b>	119	71.33	1.67	100	64.08	1.56	7%
<b>Total</b>	<b>1,296</b>	<b>781.55</b>	<b>1.66</b>	<b>1,292</b>	<b>816.25</b>	<b>1.58</b>	<b>5%</b>

<u>GoAnywhere Current Month</u>				<u>GoAnywhere Previous Year</u>			
Day of Week	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	Change Pass/RH
<b>Sunday</b>	0	0.00	0.00	0	0.00	0.00	0%
<b>Monday</b>	143	55.75	2.57	155	59.63	2.60	-1%
<b>Tuesday</b>	138	50.83	2.71	186	59.40	3.13	-13%
<b>Wednesday</b>	134	57.90	2.31	168	60.59	2.77	-17%
<b>Thursday</b>	151	57.67	2.62	198	74.98	2.64	-1%
<b>Friday</b>	179	71.82	2.49	228	76.50	2.98	-16%
<b>Saturday</b>	39	33.88	1.15	83	35.78	2.32	-50%
<b>Total</b>	<b>784</b>	<b>327.85</b>	<b>2.39</b>	<b>1,018</b>	<b>366.88</b>	<b>2.77</b>	<b>-14%</b>

\*Please note: these numbers DO NOT include Fixed Route Service.

**Passengers per Revenue Mile per Day of Week**  
 Demand Response Service  
 Month: August, 2025

<u><b>Access Current Month</b></u>	<u><b>Access Previous Year</b></u>
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Day of Week	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	Change Pass/RM
<b>Sunday</b>	46	281	0.16	54	225	0.24	-32%
<b>Monday</b>	213	1,164	0.18	176	1,108	0.16	15%
<b>Tuesday</b>	234	1,188	0.20	260	1,478	0.18	12%
<b>Wednesday</b>	229	1,174	0.20	201	1,180	0.17	14%
<b>Thursday</b>	230	1,289	0.18	281	1,672	0.17	6%
<b>Friday</b>	225	1,276	0.18	220	1,210	0.18	-3%
<b>Saturday</b>	119	593	0.20	100	581	0.17	17%
<b>Total</b>	<b>1,296</b>	<b>6,964</b>	<b>0.19</b>	<b>1,292</b>	<b>7,454</b>	<b>0.17</b>	<b>7%</b>

<u><b>Go Anywhere Current Month</b></u>	<u><b>Go Anywhere Previous Year</b></u>
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Day of Week	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	Change Pass/RM
<b>Sunday</b>	0	0	0.00	0	0	0.00	0%
<b>Monday</b>	143	650	0.22	155	802	0.19	14%
<b>Tuesday</b>	138	664	0.21	186	886	0.21	-1%
<b>Wednesday</b>	134	656	0.20	168	761	0.22	-7%
<b>Thursday</b>	151	705	0.21	198	941	0.21	2%
<b>Friday</b>	179	891	0.20	228	1,064	0.21	-6%
<b>Saturday</b>	39	215	0.18	83	364	0.23	-20%
<b>Total</b>	<b>784</b>	<b>3,780</b>	<b>0.21</b>	<b>1,018</b>	<b>4,818</b>	<b>0.21</b>	<b>-2%</b>

\*Please note: these numbers DO NOT include Fixed Route Service.

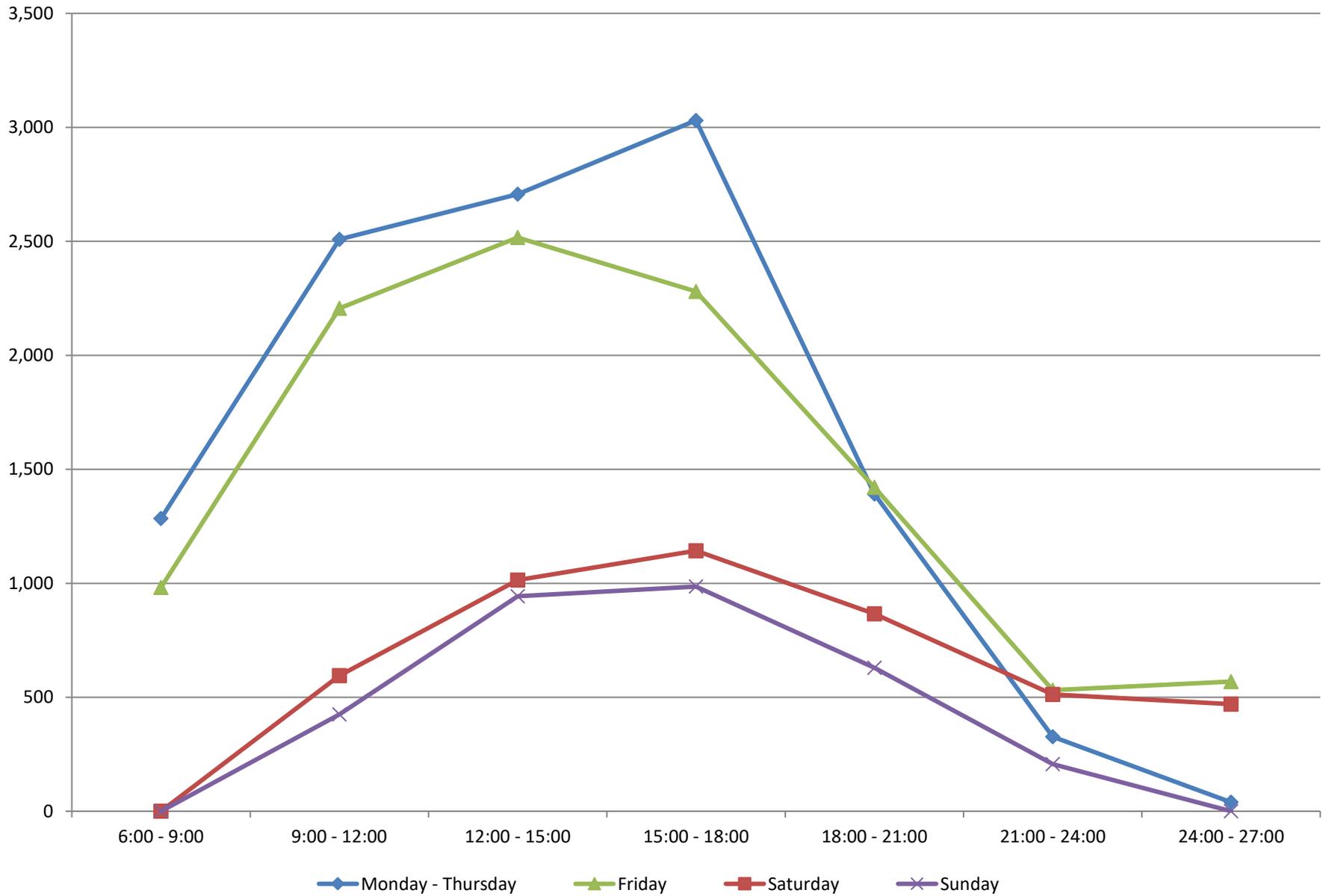
## Average Ridership and Revenue Hours by Time of Day

All Fixed Routes

Month: August, 2025

	Time of Day	Avg Total Passengers	Average RH	Avg Pass. per RH
<b>Monday - Thursday</b>	6:00 - 9:00	1,283.75	46.45	27.64
	9:00 - 12:00	2,508.75	71.39	35.14
	12:00 - 15:00	2,706.75	71.56	37.82
	15:00 - 18:00	3,030.63	71.63	42.31
	18:00 - 21:00	1,391.75	53.51	26.01
	21:00 - 24:00	326.88	18.85	17.34
	24:00 - 27:00	39.38	5.50	7.16
<b>Friday</b>	6:00 - 9:00	981.40	45.03	21.79
	9:00 - 12:00	2,206.20	69.80	31.61
	12:00 - 15:00	2,516.60	70.20	35.85
	15:00 - 18:00	2,280.60	68.33	33.38
	18:00 - 21:00	1,421.20	52.32	27.16
	21:00 - 24:00	531.20	17.41	30.50
	24:00 - 27:00	569.00	19.50	29.18
<b>Saturday</b>	6:00 - 9:00	#DIV/0!	#DIV/0!	#DIV/0!
	9:00 - 12:00	594.80	21.70	27.41
	12:00 - 15:00	1,014.20	27.00	37.56
	15:00 - 18:00	1,142.80	27.00	42.33
	18:00 - 21:00	866.20	25.60	33.84
	21:00 - 24:00	512.80	12.23	41.92
	24:00 - 27:00	470.00	19.50	24.10
<b>Sunday</b>	6:00 - 9:00	0.00	0.00	0.00
	9:00 - 12:00	425.00	20.45	20.78
	12:00 - 15:00	943.00	25.20	37.42
	15:00 - 18:00	985.60	25.15	39.19
	18:00 - 21:00	629.40	20.05	31.39
	21:00 - 24:00	206.80	11.25	18.38
	24:00 - 27:00	0.00	0.00	0.00

## Average Total Passengers by Time of Day, All Fixed Routes



# Average Passengers per Revenue Hour by Time of Day, All Fixed Routes

