



Monthly Ridership and
Service Level Report
December, 2025

**“Safety, Courtesy, Reliability,
and the Environment”**

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GLOSSARY

- Demand-Response Service (DR): DR service operates in response to calls from passengers or their agents to the transit operator, who then dispatches a vehicle to pick up the passengers and transport them to their destinations. This service does not operate on a fixed route or schedule and satisfies a special need.
- Driver Hours (DH): DH are the hours a driver is on duty, including hours on stand-by, driving to and from the garage, and when there are no passengers on board. These are the hours paid to the drivers; a combination of revenue and non-revenue hours.
- Emergency Service: This is for changes in planned service level operated due to long term (more than 7 days) situations that have an impact on the amount of service provided due to the circumstances of the declared emergency.
- Extra Service: Additional vehicles and routes to cover an Event such as Football.
- Fiscal Year (FY): The operational year starting from July 1st to June 30th and is year abbreviated with the second Calendar Year. (IE FY 19 is July 1, 2018 to June 30, 2019)
- Fixed Route Service (FR): FR operate along a specific route according to a fixed or preset schedule. Each trip serves the same stops, continuously, until service ends. Also known as Motor Bus Service (MB)
- Full Service: This is our peak service typically operated during the fall and spring semesters. During Full Service, all routes are in operation with multiple buses operating on each route for peak frequency typically every 10-15 minutes. Tandems are sometimes utilized in the first couple of weeks of Fall and Spring Service to increase capacity on high demand routes.
- Intermediate Service: This service operates the week before Virginia Tech classes resume for the fall semester and other select days throughout the year. In previous years it strongly resembled the Full Service with lower frequency on most routes. Currently it is more Reduced Service with extended service hours.
- No Service: This service occurs on five different days: New Year's Day, Memorial Day, July 4th, Thanksgiving, and Christmas. No routes run on these days.
- Previous Year: These sections refer to data for the same month in the previous year.
- Reduced Service: This service is operated outside of fall and spring semesters during winter, spring, summer and fall breaks. Each route provides 30 minute or hourly service depending on the length of the route. Some routes do not operate; others follow an altered route.
- Revenue Hours (RH): RH are the hours of service where a bus is providing passenger service.
- Revenue Mile (RM): RM are the miles a bus travels on a route while providing passenger service.
- Ridership: Ridership is the number of people using a public transportation service in a given time period.
- Tandems: Additional vehicles that follow the scheduled route vehicles on high demand routes during the first few weeks of Full Service in the Fall and Spring. These catch the overloads and late arrivals of passengers new to the service at this time.
- Year-to-Date (YTD): YTD numbers are the sum of values for a period beginning July 1st of the current Fiscal Year until the end of a specified month.

Route Abbreviations

Abbreviation	Route Full Name
ADA	ADA Lot (Football Extra)
BLU	Explorer Blue
BMR	Beamer Way
CAS	Campus Shuttle
CRB	Carpenter Boulevard
CRC	Corporate Research Center Shuttle
EMS	Early Morning Service
GLD	Explorer Gold
HDG	Harding Avenue
HWA	Hethwood A
HWB	Hethwood B
HWC	Hethwood (combined)
HXP	Hokie Express
NMG	North Main Givens

Abbreviation	Route Full Name
NMP	North Main Patrick Henry
PHB	Patrick Henry B
PHD	Patrick Henry Drive
PRG	Progress Street
SMA	South Main Airport
SME	South Main Ellett
SMS	South Main Southpark
TCP	Toms Creek Progress
TCR	Toms Creek Road
TTT	Two Town Trolley
UCB	University City
USD	Unscheduled/Adhoc
ACC	Access (DR)
GAR	GoAnywhere Route (DR)

Recent Changes

Addition of the BMR route. The EMS route is no longer in service and included only to keep the totals for the prior year.

Summary
All Routes
Month: December, 2025

	Current Month	Previous Year	Change by Month	Current YTD Total	Previous YTD Total	YTD Change
Total Passengers	312,888	320,262	-2%	2,630,214	2,430,732	8%
Total Revenue Hours	10,065.82	10,086.90	0%	65,772.30	60,750.08	8%
Total Revenue Miles	100,558.30	101,265.00	-1%	655,555.30	615,560.00	6%
Total Driver Hours	11,274.75	11,184.75	1%	72,688.08	67,889.05	7%
Passengers/RH	31.08	31.75	-2%	39.99	40.01	0%
Passengers/RM	3.11	3.16	-2%	4.01	3.95	2%
Passengers/DH	27.75	28.63	-3%	36.18	35.80	1%
Full Service Weekdays	13	15	(2)	76	78	(2)
Full Service Weekends	4	8	(4)	32	35	(3)
Reduced Service Weekdays	7	4	3	44	42	2
Reduced Service Weekends	4	2	2	20	18	2
Intermediate Service	2	0	2	9	7	2
No Service Days	1	1	0	3	3	0

*Note: These numbers include Blacksburg and Christiansburg: Motor Bus, Demand Response and Extra Services.

Total Ridership per Route

Blacksburg

Month: December, 2025

Route (Former Route)	Current Month	% of Ridership	Previous Year	Change by Month	Current YTD Total	% of YTD Ridership	Previous YTD Total	YTD Change
ADA	0	0.00%	0	0%	3,079	0.12%	3,121	-1%
BMR	8,747	2.82%	N/A	N/A	53,862	2.06%	N/A	N/A
CAS	52,474	16.94%	65,589	-20%	468,740	17.96%	431,032	9%
CRB	3,399	1.10%	5,821	-42%	51,157	1.96%	49,083	4%
CRC	6,617	2.14%	5,781	14%	59,604	2.28%	52,720	13%
EMS	N/A	N/A	12	N/A	N/A	N/A	64	N/A
HDG	10,931	3.53%	11,873	-8%	90,539	3.47%	89,585	1%
HWA	15,666	5.06%	14,316	9%	128,333	4.92%	120,734	6%
HWB	13,210	4.26%	14,474	-9%	113,618	4.35%	120,311	-6%
HWC	17,091	5.52%	12,565	36%	124,044	4.75%	91,741	35%
HXP	19,955	6.44%	18,350	9%	151,330	5.80%	121,068	25%
NMG	18,283	5.90%	17,942	2%	150,850	5.78%	141,520	7%
NMP	4,675	1.51%	4,363	7%	40,146	1.54%	40,109	0%
PHB	12,494	4.03%	17,347	-28%	133,001	5.10%	135,315	-2%
PHD	19,082	6.16%	21,288	-10%	163,334	6.26%	171,107	-5%
PRG	16,375	5.29%	19,628	-17%	153,339	5.88%	157,138	-2%
SMA	9,460	3.05%	7,493	26%	73,329	2.81%	51,507	42%
SME	4,666	1.51%	4,222	11%	38,348	1.47%	32,057	20%
SMS	10,424	3.36%	11,102	-6%	81,753	3.13%	87,256	-6%
TCP	17,502	5.65%	13,642	28%	133,064	5.10%	105,197	26%
TCR	19,707	6.36%	20,331	-3%	164,609	6.31%	168,176	-2%
TTT	5,953	1.92%	6,488	-8%	48,172	1.85%	48,875	-1%
UCB	21,906	7.07%	23,084	-5%	176,676	6.77%	181,932	-3%
USD	0	0.00%	0	0%	492	0.02%	1,247	-61%
ACC	1,209	0.39%	1,167	4%	8,331	0.32%	7,449	12%
Totals	309,826	100.00%	316,878	-2%	2,609,750	100.00%	2,408,344	8%
Blacksburg MB Total	308,617	99.61%	315,711	-2.25%	2,601,419	99.68%	2,400,895	8.35%
Blacksburg DR Total	1,209	0.39%	1,167	3.60%	8,331	0.32%	7,449	11.84%
Totals	309,826	100%	316,878	-2%	2,609,750	100%	2,408,344	8%

Total Ridership per Route

Christiansburg: Motor Bus and Demand Response

Month: December, 2025

Route	Current Month	% of Ridership	Previous Year	Change by Month	Current YTD Total	% of YtD Ridership	Previous YTD	YTD Change
BLU	1,207	39.42%	1,239	-3%	7,769	37.96%	7,502	4%
GLD/GRN	1,237	40.40%	1,195	4%	8,081	39.49%	8,734	-7%
GAR	618	20.18%	950	-35%	4,614	22.55%	6,152	-25%
Totals	3,062	100%	3,384	-10%	20,464	100%	22,388	-9%
Christiansburg MB Total	2,444	79.82%	2,434	0.41%	15,850	77.45%	16,236	-2.38%
Christiansburg DR Total	618	20.18%	950	-34.95%	4,614	22.55%	6,152	-25.00%
Totals	3,062	100%	3,384	-10%	20,464	100%	22,388	-9%

Passengers per Revenue Hour per Route

All Fixed Routes

Month: December, 2025

Route (Former Route)	Current Month	Previous Year	Change by Month
ADA	0.00	0.00	N/A
BLU	4.46	5.09	-13%
BMR	22.68	N/A	N/A
CAS	66.07	62.06	6%
CRB	35.44	38.23	-7%
CRC	9.81	8.95	10%
(EMS-FY25)	N/A	0.53	N/A
GLD	4.49	4.88	-8%
HDG	17.62	18.86	-7%
HWA	62.99	49.31	28%
HWB	55.87	49.94	12%
HWC	34.82	26.27	33%
HXP	37.81	32.36	17%
NMG	38.96	39.58	-2%
NMP	27.83	24.69	13%
PHB	46.69	57.18	-18%
PHD	41.87	47.02	-11%
PRG	73.36	67.52	9%
SMA	19.84	20.02	-1%
SME	27.77	23.89	16%
SMS	21.46	23.04	-7%
TCP	35.84	28.63	25%
TCR	79.05	69.12	14%
TTT	15.23	16.87	-10%
UCB	42.52	45.33	-6%
USD	0.00	0.00	N/A

Passengers per Revenue Hour per Day of Week

All Fixed Routes

Month: December, 2025

Week Day	Current Month			Previous Year			Change Pass/RH
	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	
Sunday	11,032	431.87	25.54	11,662	511.25	22.81	12%
Monday	54,993	1,812.14	30.35	70,840	1,873.59	37.81	-20%
Tuesday	73,143	1,840.63	39.74	69,459	1,835.73	37.84	5%
Wednesday	66,828	1,751.71	38.15	60,912	1,356.96	44.89	-15%
Thursday	44,887	1,125.91	39.87	47,388	1,449.26	32.70	22%
Friday	40,870	1,461.33	27.97	42,896	1,466.83	29.24	-4%
Saturday	19,308	555.13	34.78	14,988	501.45	29.89	16%
Total	311,061	8,978.72	34.64	318,145	8,995.07	35.37	-2%

* Note: these numbers DO NOT include Demand Response Service

Passengers per Revenue Mile per Day of Week

All Fixed Routes

Month: December, 2025

Week Day	Current Month			Previous Year			Change Pass/RM
	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	
Sunday	11,032	4,523	2.44	11,662	5,433	2.15	14%
Monday	54,993	18,335	3.00	70,840	18,674	3.79	-21%
Tuesday	73,143	18,512	3.95	69,459	18,311	3.79	4%
Wednesday	66,828	17,739	3.77	60,912	13,258	4.59	-18%
Thursday	44,887	11,389	3.94	47,388	14,543	3.26	21%
Friday	40,870	14,853	2.75	42,896	14,668	2.92	-6%
Saturday	19,308	5,994	3.22	14,988	5,388	2.78	16%
Total	311,061	91,345	3.41	318,145	90,275	3.52	-3%

* Note: these numbers DO NOT include Demand Response Service

Passengers per Revenue Hour per Day of Week
 Demand Response Service
 Month: December, 2025

<u>Access Current Month</u>				<u>Access Previous Year</u>			
Day of Week	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	Change Pass/RH
Sunday	43	31.77	1.35	62	44.08	1.41	-4%
Monday	224	157.83	1.42	212	152.83	1.39	2%
Tuesday	257	165.22	1.56	289	151.11	1.91	-19%
Wednesday	262	162.40	1.61	157	98.50	1.59	1%
Thursday	194	124.12	1.56	179	136.48	1.31	19%
Friday	151	105.20	1.44	184	121.02	1.52	-6%
Saturday	78	48.17	1.62	84	54.87	1.53	6%
Total	1,209	794.70	1.52	1,167	758.88	1.54	-1%

<u>GoAnywhere Current Month</u>				<u>GoAnywhere Previous Year</u>			
Day of Week	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	Change Pass/RH
Sunday	0	0.00	0.00	0	0.00	0.00	0%
Monday	140	58.78	2.38	204	72.60	2.81	-15%
Tuesday	128	62.68	2.04	178	67.40	2.64	-23%
Wednesday	137	62.53	2.19	149	45.72	3.26	-33%
Thursday	100	41.82	2.39	162	58.06	2.79	-14%
Friday	76	45.82	1.66	178	60.45	2.94	-44%
Saturday	37	20.77	1.78	79	28.72	2.75	-35%
Total	618	292.40	2.11	950	332.95	2.85	-26%

*Please note: these numbers DO NOT include Fixed Route Service.

Passengers per Revenue Mile per Day of Week
 Demand Response Service
 Month: December, 2025

<u>Access Current Month</u>	<u>Access Previous Year</u>
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Day of Week	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	Change Pass/RM
Sunday	43	207	0.21	62	299	0.21	0%
Monday	224	1,149	0.19	212	1,266	0.17	16%
Tuesday	257	1,335	0.19	289	1,548	0.19	3%
Wednesday	262	1,203	0.22	157	904	0.17	25%
Thursday	194	1,019	0.19	179	1,137	0.16	21%
Friday	151	727	0.21	184	1,111	0.17	25%
Saturday	78	315	0.25	84	485	0.17	43%
Total	1,209	5,956	0.20	1,167	6,750	0.17	17%

<u>Go Anywhere Current Month</u>	<u>Go Anywhere Previous Year</u>
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Day of Week	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	Change Pass/RM
Sunday	0	0	0.00	0	0	0.00	0%
Monday	140	727	0.19	204	920	0.22	-13%
Tuesday	128	695	0.18	178	857	0.21	-11%
Wednesday	137	695	0.20	149	637	0.23	-16%
Thursday	100	511	0.20	162	749	0.22	-10%
Friday	76	448	0.17	178	829	0.21	-21%
Saturday	37	181	0.20	79	248	0.32	-36%
Total	618	3,258	0.19	950	4,240	0.22	-15%

*Please note: these numbers DO NOT include Fixed Route Service.

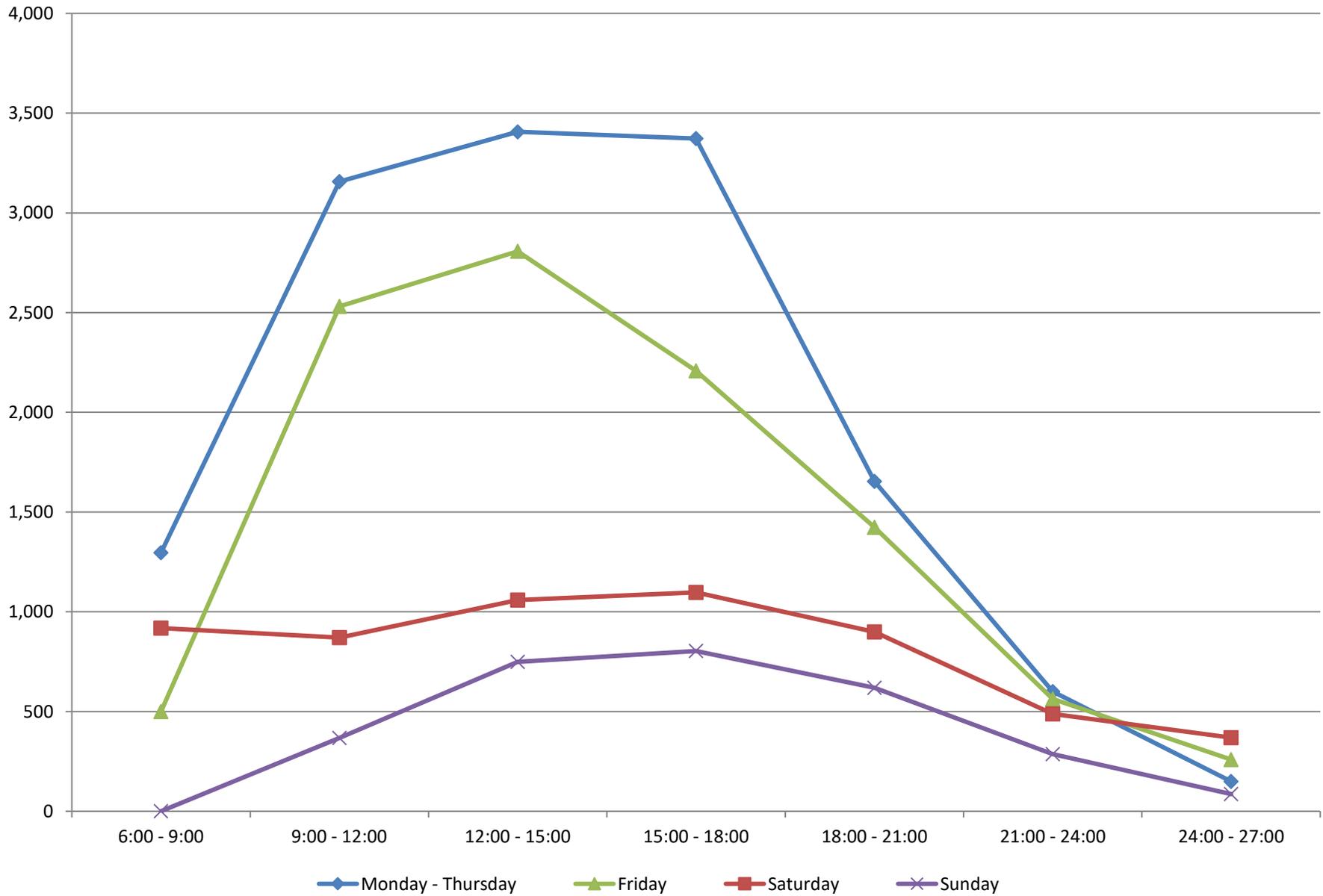
Average Ridership and Revenue Hours by Time of Day

All Fixed Routes

Month: December, 2025

	Time of Day	Avg Total Passengers	Average RH	Avg Pass. per RH
Monday - Thursday	6:00 - 9:00	1,296.61	52.31	24.79
	9:00 - 12:00	3,156.33	80.35	39.28
	12:00 - 15:00	3,406.50	78.28	43.52
	15:00 - 18:00	3,372.17	74.64	45.18
	18:00 - 21:00	1,653.67	52.58	31.45
	21:00 - 24:00	599.33	20.99	28.55
	24:00 - 27:00	149.58	5.47	27.33
Friday	6:00 - 9:00	500.00	48.99	10.21
	9:00 - 12:00	2,531.25	76.38	33.14
	12:00 - 15:00	2,807.00	76.50	36.69
	15:00 - 18:00	2,208.25	71.83	30.74
	18:00 - 21:00	1,423.75	54.12	26.31
	21:00 - 24:00	562.50	22.90	24.56
	24:00 - 27:00	259.00	19.50	13.28
Saturday	6:00 - 9:00	918.00	27.25	33.69
	9:00 - 12:00	871.00	24.99	34.86
	12:00 - 15:00	1,058.50	29.25	36.19
	15:00 - 18:00	1,097.25	29.25	37.51
	18:00 - 21:00	898.75	25.23	35.62
	21:00 - 24:00	487.50	13.50	36.11
	24:00 - 27:00	369.00	19.50	18.92
Sunday	6:00 - 9:00	0.00	0.00	0.00
	9:00 - 12:00	367.25	20.93	17.55
	12:00 - 15:00	749.00	25.50	29.37
	15:00 - 18:00	803.25	25.42	31.60
	18:00 - 21:00	618.75	20.50	30.18
	21:00 - 24:00	286.50	12.88	22.25
	24:00 - 27:00	86.50	5.50	15.73

Average Total Passengers by Time of Day, All Fixed Routes



Average Passengers per Revenue Hour by Time of Day, All Fixed Routes

