



Monthly Ridership and Service Level Report July, 2025

**“Safety, Courtesy, Reliability,
and the Environment”**

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GLOSSARY

- Demand-Response Service (DR): DR service operates in response to calls from passengers or their agents to the transit operator, who then dispatches a vehicle to pick up the passengers and transport them to their destinations. This service does not operate on a fixed route or schedule and satisfies a special need.
- Driver Hours (DH): DH are the hours a driver is on duty, including hours on stand-by, driving to and from the garage, and when there are no passengers on board. These are the hours paid to the drivers; a combination of revenue and non-revenue hours.
- Emergency Service: This is for changes in planned service level operated due to long term (more than 7 days) situations that have an impact on the amount of service provided due to the circumstances of the declared emergency.
- Extra Service: Additional vehicles and routes to cover an Event such as Football.
- Fiscal Year (FY): The operational year starting from July 1st to June 30th and is year abbreviated with the second Calendar Year. (IE FY 19 is July 1, 2018 to June 30, 2019)
- Fixed Route Service (FR): FR operate along a specific route according to a fixed or preset schedule. Each trip serves the same stops, continuously, until service ends. Also known as Motor Bus Service (MB)
- Full Service: This is our peak service typically operated during the fall and spring semesters. During Full Service, all routes are in operation with multiple buses operating on each route for peak frequency typically every 10-15 minutes. Tandems are sometimes utilized in the first couple of weeks of Fall and Spring Service to increase capacity on high demand routes.
- Intermediate Service: This service operates the week before Virginia Tech classes resume for the fall semester and other select days throughout the year. In previous years it strongly resembled the Full Service with lower frequency on most routes. Currently it is more Reduced Service with extended service hours.
- No Service: This service occurs on five different days: New Year's Day, Memorial Day, July 4th, Thanksgiving, and Christmas. No routes run on these days.
- Previous Year: These sections refer to data for the same month in the previous year.
- Reduced Service: This service is operated outside of fall and spring semesters during winter, spring, summer and fall breaks. Each route provides 30 minute or hourly service depending on the length of the route. Some routes do not operate; others follow an altered route.
- Revenue Hours (RH): RH are the hours of service where a bus is providing passenger service.
- Revenue Mile (RM): RM are the miles a bus travels on a route while providing passenger service.
- Ridership: Ridership is the number of people using a public transportation service in a given time period.
- Tandems: Additional vehicles that follow the scheduled route vehicles on high demand routes during the first few weeks of Full Service in the Fall and Spring. These catch the overloads and late arrivals of passengers new to the service at this time.
- Year-to-Date (YTD): YTD numbers are the sum of values for a period beginning July 1st of the current Fiscal Year until the end of a specified month.

Route Abbreviations

Abbreviation	Route Full Name
ADA	ADA Lot (Football Extra)
BLU	Explorer Blue
BMR	Beamer Way
CAS	Campus Shuttle
CRB	Carpenter Boulevard
CRC	Corporate Research Center Shuttle
EMS	Early Morning Service
GLD	Explorer Gold
HDG	Harding Avenue
HWA	Hethwood A
HWB	Hethwood B
HWC	Hethwood (combined)
HXP	Hokie Express
NMG	North Main Givens

Abbreviation	Route Full Name
NMP	North Main Patrick Henry
PHB	Patrick Henry B
PHD	Patrick Henry Drive
PRG	Progress Street
SMA	South Main Airport
SME	South Main Ellett
SMS	South Main Southpark
TCP	Toms Creek Progress
TCR	Toms Creek Road
TTT	Two Town Trolley
UCB	University City
USD	Unscheduled/Adhoc
ACC	Access (DR)
GAR	GoAnywhere Route (DR)

Recent Changes

Addition of the BMR route. The EMS route is no longer in service and included only to keep the totals for the prior year.

Summary
All Routes
Month: July, 2025

	Current Month	Previous Year	Change by Month	Current YTD Total	Previous YTD Total	YTD Change
Total Passengers	87,308	73,568	19%	87,308	73,568	19%
Total Revenue Hours	8,075.87	7,160.12	13%	8,075.87	7,160.12	13%
Total Revenue Miles	87,627.80	75,509.00	16%	87,627.80	75,509.00	16%
Total Driver Hours	8,592.25	8,007.00	7%	8,592.25	8,007.00	7%
Passengers/RH	10.81	10.27	5%	10.81	10.27	5%
Passengers/RM	1.00	0.97	2%	1.00	0.97	2%
Passengers/DH	10.16	9.19	11%	10.16	9.19	11%
Full Service Weekdays	0	0	0	0	0	0
Full Service Weekends	0	0	0	0	0	0
Reduced Service Weekdays	22	22	0	22	22	0
Reduced Service Weekends	8	8	0	8	8	0
Intermediate Service	0	0	0	0	0	0
No Service Days	1	1	0	1	1	0

*Note: These numbers include Blacksburg and Christiansburg: Motor Bus, Demand Response and Extra Services.

Total Ridership per Route

Blacksburg

Month: July, 2025

Route (Former Route)	Current Month	% of Ridership	Previous Year	Change by Month	Current YTD Total	% of YTD Ridership	Previous YTD Total	YTD Change
ADA	0	0.00%	0	0%	0	0.00%	0	0%
BMR	77	0.09%	N/A	N/A	77	0.09%	N/A	N/A
CAS	14,193	16.90%	7,957	78%	14,193	16.90%	7,957	78%
CRB	0	0.00%	0	0%	0	0.00%	0	0%
CRC	3,484	4.15%	2,856	22%	3,484	4.15%	2,856	22%
EMS	N/A	N/A	1	N/A	N/A	N/A	1	N/A
HDG	4,810	5.73%	3,847	25%	4,810	5.73%	3,847	25%
HWA	0	0.00%	4,900	-100%	0	0.00%	4,900	-100%
HWB	0	0.00%	5,341	-100%	0	0.00%	5,341	-100%
HWC	13,293	15.83%	1,476	801%	13,293	15.83%	1,476	801%
HXP	910	1.08%	2,813	-68%	910	1.08%	2,813	-68%
NMG	4,943	5.89%	4,891	1%	4,943	5.89%	4,891	1%
NMP	1,068	1.27%	1,074	-1%	1,068	1.27%	1,074	-1%
PHB	0	0.00%	0	0%	0	0.00%	0	0%
PHD	3,584	4.27%	3,440	4%	3,584	4.27%	3,440	4%
PRG	0	0.00%	2,338	-100%	0	0.00%	2,338	-100%
SMA	5,972	7.11%	1,802	231%	5,972	7.11%	1,802	231%
SME	2,282	2.72%	1,711	33%	2,282	2.72%	1,711	33%
SMS	7,321	8.72%	7,988	-8%	7,321	8.72%	7,988	-8%
TCP	11,435	13.62%	1,648	594%	11,435	13.62%	1,648	594%
TCR	0	0.00%	5,135	-100%	0	0.00%	5,135	-100%
TTT	4,298	5.12%	3,916	10%	4,298	5.12%	3,916	10%
UCB	5,100	6.07%	5,718	-11%	5,100	6.07%	5,718	-11%
USD	0	0.00%	0	0%	0	0.00%	0	0%
ACC	1,215	1.45%	1,155	5%	1,215	1.45%	1,155	5%
Totals	83,985	100.00%	70,007	20%	83,985	100.00%	70,007	20%
Blacksburg MB Total	82,770	98.55%	68,852	20.21%	82,770	98.55%	68,852	20.21%
Blacksburg DR Total	1,215	1.45%	1,155	5.19%	1,215	1.45%	1,155	5.19%
Totals	83,985	100%	70,007	20%	83,985	100%	70,007	20%

Total Ridership per Route

Christiansburg: Motor Bus and Demand Response

Month: July, 2025

Route	Current Month	% of Ridership	Previous Year	Change by Month	Current YTD Total	% of YtD Ridership	Previous YTD	YTD Change
BLU	1,144	34.43%	1,254	-9%	1,144	34.43%	1,254	-9%
GLD/GRN	1,379	41.50%	1,386	-1%	1,379	41.50%	1,386	-1%
GAR	800	24.07%	921	-13%	800	24.07%	921	-13%
Totals	3,323	100%	3,561	-7%	3,323	100%	3,561	-7%
Christiansburg MB Total	2,523	75.93%	2,640	-4.43%	2,523	75.93%	2,640	-4.43%
Christiansburg DR Total	800	24.07%	921	-13.14%	800	24.07%	921	-13.14%
Totals	3,323	100%	3,561	-7%	3,323	100%	3,561	-7%

Passengers per Revenue Hour per Route

All Fixed Routes

Month: July, 2025

Route (Former Route)	Current Month	Previous Year	Change by Month
ADA	0.00	0.00	N/A
BLU	4.49	4.93	-9%
BMR	1.35	N/A	N/A
CAS	18.71	14.62	28%
CRB	0.00	0.00	N/A
CRC	5.84	5.34	9%
(EMS-FY25)	N/A	0.03	N/A
GLD	5.37	5.41	-1%
HDG	11.40	9.15	25%
HWA	0.00	14.85	-100%
HWB	0.00	16.98	-100%
HWC	19.79	15.08	31%
HXP	3.52	6.67	-47%
NMG	15.26	13.22	15%
NMP	10.90	10.96	-1%
PHB	0.00	0.00	N/A
PHD	11.37	10.91	4%
PRG	0.00	7.46	-100%
SMA	12.39	12.15	2%
SME	23.29	17.46	33%
SMS	14.96	21.07	-29%
TCP	17.08	16.86	1%
TCR	0.00	15.82	-100%
TTT	11.00	10.02	10%
UCB	15.80	17.62	-10%
USD	0.00	0.00	N/A

Passengers per Revenue Hour per Day of Week

All Fixed Routes

Month: July, 2025

Week Day	<u>Current Month</u>			<u>Previous Year</u>			Change Pass/RH
	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	
Sunday	3,985	328.20	12.14	3,594	326.95	10.99	10%
Monday	14,015	1,151.46	12.17	14,461	1,226.67	11.79	3%
Tuesday	17,851	1,435.80	12.43	14,508	1,228.10	11.81	5%
Wednesday	16,917	1,435.63	11.78	14,433	1,228.00	11.75	0%
Thursday	17,350	1,434.30	12.10	8,880	736.90	12.05	0%
Friday	10,290	851.95	12.08	11,219	982.70	11.42	6%
Saturday	4,885	339.95	14.37	4,397	339.08	12.97	11%
Total	85,293	6,977.29	12.22	71,492	6,068.40	11.78	4%

* Note: these numbers DO NOT include Demand Response Service

Passengers per Revenue Mile per Day of Week

All Fixed Routes

Month: July, 2025

Week Day	<u>Current Month</u>			<u>Previous Year</u>			Change Pass/RM
	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	
Sunday	3,985	3,648	1.09	3,594	3,562	1.01	8%
Monday	14,015	12,643	1.11	14,461	12,975	1.11	-1%
Tuesday	17,851	15,722	1.14	14,508	12,968	1.12	1%
Wednesday	16,917	15,824	1.07	14,433	12,973	1.11	-4%
Thursday	17,350	15,691	1.11	8,880	7,800	1.14	-3%
Friday	10,290	9,454	1.09	11,219	10,354	1.08	0%
Saturday	4,885	3,854	1.27	4,397	3,753	1.17	8%
Total	85,293	76,836	1.11	71,492	64,385	1.11	0%

* Note: these numbers DO NOT include Demand Response Service

Passengers per Revenue Hour per Day of Week
Demand Response Service
Month: July, 2025

<u>Access Current Month</u>				<u>Access Previous Year</u>			
Day of Week	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	Change Pass/RH
Sunday	43	34.83	1.23	54	33.58	1.61	-23%
Monday	176	112.88	1.56	225	148.57	1.51	3%
Tuesday	283	160.82	1.76	273	166.07	1.64	7%
Wednesday	250	158.23	1.58	224	156.12	1.43	10%
Thursday	253	156.18	1.62	141	88.97	1.58	2%
Friday	150	97.88	1.53	152	99.67	1.53	0%
Saturday	60	42.62	1.41	86	52.80	1.63	-14%
Total	1,215	763.45	1.59	1,155	745.77	1.55	3%

<u>GoAnywhere Current Month</u>				<u>GoAnywhere Previous Year</u>			
Day of Week	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	Change Pass/RH
Sunday	0	0.00	0.00	0	0.00	0.00	0%
Monday	140	57.23	2.45	172	68.22	2.52	-3%
Tuesday	191	69.13	2.76	208	74.11	2.81	-2%
Wednesday	176	70.55	2.49	226	76.95	2.94	-15%
Thursday	175	69.00	2.54	96	45.07	2.13	19%
Friday	83	40.60	2.04	157	54.23	2.89	-29%
Saturday	35	28.62	1.22	62	27.37	2.27	-46%
Total	800	335.13	2.39	921	345.94	2.66	-10%

*Please note: these numbers DO NOT include Fixed Route Service.

Passengers per Revenue Mile per Day of Week
Demand Response Service
Month: July, 2025

<u>Access Current Month</u>				<u>Access Previous Year</u>			
Day of Week	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	Change Pass/RM
Sunday	43	209	0.21	54	269	0.20	3%
Monday	176	1,002	0.18	225	1,374	0.16	7%
Tuesday	283	1,645	0.17	273	1,569	0.17	-1%
Wednesday	250	1,318	0.19	224	1,310	0.17	11%
Thursday	253	1,501	0.17	141	809	0.17	-3%
Friday	150	720	0.21	152	851	0.18	17%
Saturday	60	375	0.16	86	515	0.17	-4%
Total	1,215	6,771	0.18	1,155	6,697	0.17	4%

<u>Go Anywhere Current Month</u>				<u>Go Anywhere Previous Year</u>			
Day of Week	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	Change Pass/RM
Sunday	0	0	0.00	0	0	0.00	0%
Monday	140	739	0.19	172	853	0.20	-6%
Tuesday	191	895	0.21	208	1,028	0.20	5%
Wednesday	176	924	0.19	226	1,017	0.22	-14%
Thursday	175	834	0.21	96	514	0.19	12%
Friday	83	429	0.19	157	745	0.21	-8%
Saturday	35	200	0.17	62	270	0.23	-24%
Total	800	4,021	0.20	921	4,427	0.21	-4%

*Please note: these numbers DO NOT include Fixed Route Service.

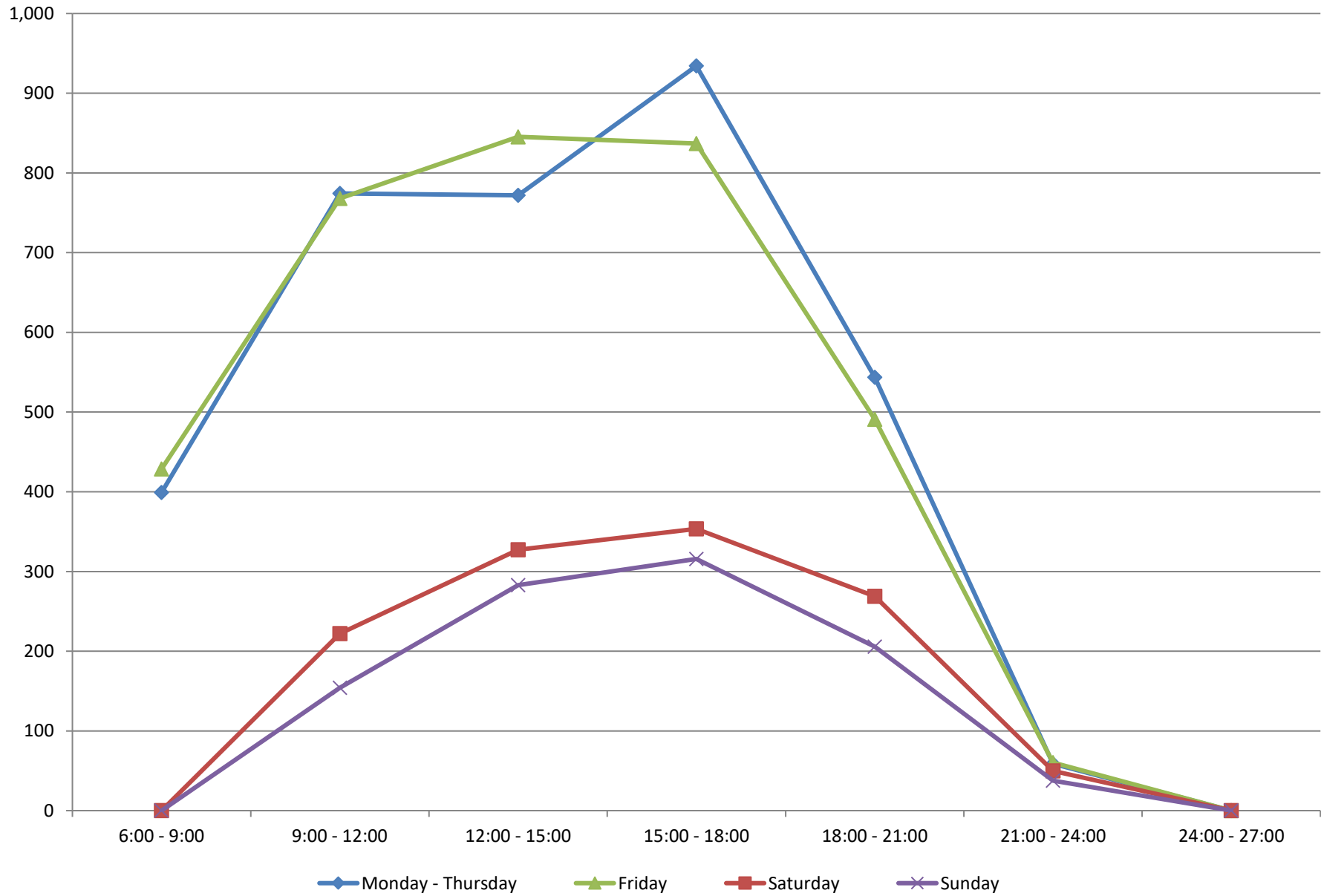
Average Ridership and Revenue Hours by Time of Day

All Fixed Routes

Month: July, 2025

	Time of Day	Avg Total Passengers	Average RH	Avg Pass. per RH
Monday - Thursday	6:00 - 9:00	399.21	37.75	10.58
	9:00 - 12:00	774.16	57.63	13.43
	12:00 - 15:00	771.89	57.63	13.39
	15:00 - 18:00	934.21	57.51	16.24
	18:00 - 21:00	543.74	43.84	12.40
	21:00 - 24:00	58.68	9.61	6.11
	24:00 - 27:00	0.00	0.00	0.00
Friday	6:00 - 9:00	428.67	37.29	11.50
	9:00 - 12:00	768.00	56.97	13.48
	12:00 - 15:00	845.33	56.64	14.92
	15:00 - 18:00	837.00	57.00	14.68
	18:00 - 21:00	491.00	43.33	11.33
	21:00 - 24:00	60.33	9.50	6.35
	24:00 - 27:00	0.00	0.00	0.00
Saturday	6:00 - 9:00	0.00	0.00	0.00
	9:00 - 12:00	222.00	16.99	13.07
	12:00 - 15:00	327.25	21.00	15.58
	15:00 - 18:00	353.50	21.00	16.83
	18:00 - 21:00	268.75	21.00	12.80
	21:00 - 24:00	49.75	5.00	9.95
	24:00 - 27:00	0.00	0.00	0.00
Sunday	6:00 - 9:00	0.00	0.00	0.00
	9:00 - 12:00	154.25	17.05	9.05
	12:00 - 15:00	283.00	21.00	13.48
	15:00 - 18:00	315.75	21.00	15.04
	18:00 - 21:00	205.75	18.25	11.27
	21:00 - 24:00	37.50	4.75	7.89
	24:00 - 27:00	0.00	0.00	0.00

Average Total Passengers by Time of Day, All Fixed Routes



Average Passengers per Revenue Hour by Time of Day, All Fixed Routes

