



Monthly Ridership and
Service Level Report
June, 2026

**“Safety, Courtesy, Reliability,
and the Environment”**

TABLE OF CONTENTS

Glossary & Route Abbreviations	3-4
Summary - All Routes	5
Total Ridership per Route - Blacksburg, Fixed Routes	6
Total Ridership per Route - Christiansburg Routes	7
Passengers per Revenue Hour per Route - All Fixed Routes	8
Passengers per Revenue Hour per Day of Week - All Fixed Routes	9
Passengers per Revenue Mile per Day of Week - All Fixed Routes	10
Passengers per Revenue Hour per Day of Week - Demand Response Service	11
Passengers per Revenue Mile per Day of Week - Demand Response Service	12
Average Ridership and Revenue Hours by Time of Day - All Fixed Routes	13
Graph: Average Total Passengers by Time of Day - All Fixed Routes	14
Graph: Average Passengers per Revenue Hour by Time of Day - All Fixed Routes	15

GLOSSARY

- Demand-Response Service (DR): DR service operates in response to calls from passengers or their agents to the transit operator, who then dispatches a vehicle to pick up the passengers and transport them to their destinations. This service does not operate on a fixed route or schedule and satisfies a special need.
- Driver Hours (DH): DH are the hours a driver is on duty, including hours on stand-by, driving to and from the garage, and when there are no passengers on board. These are the hours paid to the drivers; a combination of revenue and non-revenue hours.
- Emergency Service: This is for changes in planned service level operated due to long term (more than 7 days) situations that have an impact on the amount of service provided due to the circumstances of the declared emergency.
- Extra Service: Additional vehicles and routes to cover an Event such as Football.
- Fiscal Year (FY): The operational year starting from July 1st to June 30th and is year abbreviated with the second Calendar Year. (IE FY 19 is July 1, 2018 to June 30, 2019)
- Fixed Route Service (FR): FR operate along a specific route according to a fixed or preset schedule. Each trip serves the same stops, continuously, until service ends. Also known as Motor Bus Service (MB)
- Full Service: This is our peak service typically operated during the fall and spring semesters. During Full Service, all routes are in operation with multiple buses operating on each route for peak frequency typically every 10-15 minutes. Tandems are sometimes utilized in the first couple of weeks of Fall and Spring Service to increase capacity on high demand routes.
- Intermediate Service: This service operates the week before Virginia Tech classes resume for the fall semester and other select days throughout the year. In previous years it strongly resembled the Full Service with lower frequency on most routes. Currently it is more Reduced Service with extended service hours.
- No Service: This service occurs on five different days: New Year's Day, Memorial Day, July 4th, Thanksgiving, and Christmas. No routes run on these days.
- Previous Year: These sections refer to data for the same month in the previous year.
- Reduced Service: This service is operated outside of fall and spring semesters during winter, spring, summer and fall breaks. Each route provides 30 minute or hourly service depending on the length of the route. Some routes do not operate; others follow an altered route.
- Revenue Hours (RH): RH are the hours of service where a bus is providing passenger service.
- Revenue Mile (RM): RM are the miles a bus travels on a route while providing passenger service.
- Ridership: Ridership is the number of people using a public transportation service in a given time period.
- Tandems: Additional vehicles that follow the scheduled route vehicles on high demand routes during the first few weeks of Full Service in the Fall and Spring. These catch the overloads and late arrivals of passengers new to the service at this time.
- Year-to-Date (YTD): YTD numbers are the sum of values for a period beginning July 1st of the current Fiscal Year until the end of a specified month.

Route Abbreviations

Abbreviation	Route Full Name
ADA	ADA Lot (Football Extra)
BLU	Explorer Blue
BMR	Beamer Way
CAS	Campus Shuttle
CRB	Carpenter Boulevard
CRC	Corporate Research Center Shuttle
EMS	Early Morning Service
GLD	Explorer Gold
HDG	Harding Avenue
HWA	Hethwood A
HWB	Hethwood B
HWC	Hethwood (combined)
HXP	Hokie Express
NMG	North Main Givens

Abbreviation	Route Full Name
NMP	North Main Patrick Henry
PHB	Patrick Henry B
PHD	Patrick Henry Drive
PRG	Progress Street
SMA	South Main Airport
SME	South Main Ellett
SMS	South Main Southpark
TCP	Toms Creek Progress
TCR	Toms Creek Road
TTT	Two Town Trolley
UCB	University City
USD	Unscheduled/Adhoc
ACC	Access (DR)
GAR	GoAnywhere Route (DR)

Recent Changes

Addition of the BMR route. The EMS route is no longer in service and included only to keep the totals for the prior year.

Summary
All Routes
Month: June, 2026

	Current Month	Previous Year	Change by Month	Current YTD Total	Previous YTD Total	YTD Change
Total Passengers	82,041	83,878	-2%	4,845,090	4,783,530	1%
Total Revenue Hours	7,796.44	7,297.23	7%	125,697.14	121,943.59	3%
Total Revenue Miles	81,607.90	76,302.00	7%	1,264,980.36	1,229,624.00	3%
Total Driver Hours	8,856.00	8,327.00	6%	139,952.33	135,887.80	3%
Passengers/RH	10.52	11.49	-8%	38.55	39.23	-2%
Passengers/RM	1.01	1.10	-9%	3.83	3.89	-2%
Passengers/DH	9.26	10.07	-8%	34.62	35.20	-2%
Full Service Weekdays	0	0	0	153	155	(2)
Full Service Weekends	0	0	0	62	66	(4)
Reduced Service Weekdays	22	21	1	91	88	3
Reduced Service Weekends	8	9	(1)	41	39	2
Intermediate Service	0	0	0	12	10	2
No Service Days	0	0	0	6	6	0

*Note: These numbers include Blacksburg and Christiansburg: Motor Bus, Demand Response and Extra Services.

Total Ridership per Route

Blacksburg

Month: June, 2026

Route (Former Route)	Current Month	% of Ridership	Previous Year	Change by Month	Current YTD Total	% of YTD Ridership	Previous YTD Total	YTD Change
ADA	0	0.00%	0	0%	3,079	0.06%	4,234	-27%
BMR	938	1.19%	N/A	N/A	99,987	2.08%	N/A	N/A
CAS	9,221	11.68%	11,072	-17%	809,596	16.85%	947,644	-15%
CRB	0	0.00%	0	0%	74,538	1.55%	93,733	-20%
CRC	2,857	3.62%	3,236	-12%	112,520	2.34%	104,774	7%
EMS	N/A	N/A	0	N/A	N/A	N/A	64	N/A
HDG	3,970	5.03%	4,454	-11%	162,912	3.39%	175,540	-7%
HWA	0	0.00%	0	0%	180,944	3.76%	223,160	-19%
HWB	0	0.00%	0	0%	162,634	3.38%	217,769	-25%
HWC	13,681	17.34%	14,002	-2%	352,336	7.33%	187,983	87%
HXP	1,085	1.37%	1,239	-12%	273,837	5.70%	273,611	0%
NMG	6,970	8.83%	5,658	23%	313,348	6.52%	269,248	16%
NMP	0	0.00%	1,368	-100%	40,846	0.85%	68,351	-40%
PHB	0	0.00%	0	0%	248,412	5.17%	254,642	-2%
PHD	4,902	6.21%	3,847	27%	332,334	6.91%	315,354	5%
PRG	0	0.00%	0	0%	216,887	4.51%	300,220	-28%
SMA	5,442	6.90%	5,118	6%	143,807	2.99%	112,157	28%
SME	2,387	3.02%	2,222	7%	71,342	1.48%	61,962	15%
SMS	6,747	8.55%	6,637	2%	157,728	3.28%	163,912	-4%
TCP	10,747	13.62%	11,616	-7%	368,970	7.68%	210,294	75%
TCR	0	0.00%	0	0%	241,037	5.02%	309,699	-22%
TTT	4,408	5.59%	4,106	7%	86,468	1.80%	86,835	0%
UCB	4,514	5.72%	5,127	-12%	336,356	7.00%	343,723	-2%
USD	0	0.00%	0	0%	492	0.01%	1,556	-68%
ACC	1,052	1.33%	1,139	-8%	15,734	0.33%	15,107	4%
Totals	78,921	100.00%	80,841	-2%	4,806,144	100.00%	4,741,572	1%
Blacksburg MB Total	77,869	98.67%	79,702	-2.30%	4,790,410	99.67%	4,726,465	1.35%
Blacksburg DR Total	1,052	1.33%	1,139	-7.64%	15,734	0.33%	15,107	4.15%
Totals	78,921	100%	80,841	-2%	4,806,144	100%	4,741,572	1%

Total Ridership per Route

Christiansburg: Motor Bus and Demand Response

Month: June, 2026

Route	Current Month	% of Ridership	Previous Year	Change by Month	Current YTD Total	% of YtD Ridership	Previous YTD	YTD Change
BLU	1,447	46.38%	998	45%	15,861	40.73%	13,611	17%
GLD/GRN	998	31.99%	1,198	-17%	14,191	36.44%	16,102	-12%
GAR	675	21.63%	841	-20%	8,894	22.84%	11,824	-25%
Totals	3,120	100%	3,037	3%	38,946	100%	41,537	-6%
Christiansburg MB Total	2,445	78.37%	2,196	11.34%	30,052	77.16%	29,713	1.14%
Christiansburg DR Total	675	21.63%	841	-19.74%	8,894	22.84%	11,824	-24.78%
Totals	3,120	100%	3,037	3%	38,946	100%	41,537	-6%

Passengers per Revenue Hour per Route

All Fixed Routes

Month: June, 2026

Route (Former Route)	Current Month	Previous Year	Change by Month
ADA	0.00	0.00	N/A
BLU	5.35	4.12	30%
BMR	2.99	N/A	N/A
CAS	11.57	14.93	-23%
CRB	0.00	0.00	N/A
CRC	4.76	5.67	-16%
(EMS-FY25)	N/A	0.00	N/A
GLD	3.63	4.91	-26%
HDG	9.41	10.62	-11%
HWA	0.00	0.00	N/A
HWB	0.00	0.00	N/A
HWC	20.44	21.29	-4%
HXP	4.20	5.02	-16%
NMG	16.50	18.27	-10%
NMP	0.00	12.44	-100%
PHB	0.00	0.00	N/A
PHD	11.96	12.82	-7%
PRG	0.00	0.00	N/A
SMA	11.34	11.52	-2%
SME	24.36	20.11	21%
SMS	13.79	13.75	0%
TCP	16.05	17.72	-9%
TCR	0.00	0.00	N/A
TTT	10.93	10.66	3%
UCB	13.91	16.55	-16%
USD	0.00	0.00	N/A

Passengers per Revenue Hour per Day of Week

All Fixed Routes

Month: June, 2026

Week Day	Current Month			Previous Year			Change Pass/RH
	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	
Sunday	3,986	405.82	9.82	4,862	410.25	11.85	-17%
Monday	16,533	1,376.92	12.01	17,175	1,304.72	13.16	-9%
Tuesday	16,401	1,376.00	11.92	14,340	1,044.04	13.74	-13%
Wednesday	13,268	1,101.55	12.04	14,203	1,043.79	13.61	-11%
Thursday	12,546	1,101.30	11.39	12,880	1,044.29	12.33	-8%
Friday	11,663	1,101.30	10.59	13,289	1,044.04	12.73	-17%
Saturday	5,917	440.50	13.43	5,149	339.03	15.19	-12%
Total	80,314	6,903.39	11.63	81,898	6,230.16	13.15	-11%

* Note: these numbers DO NOT include Demand Response Service

Passengers per Revenue Mile per Day of Week

All Fixed Routes

Month: June, 2026

Week Day	<u>Current Month</u>			<u>Previous Year</u>			Change Pass/RM
	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	
Sunday	3,986	4,281	0.93	4,862	4,414	1.10	-15%
Monday	16,533	14,495	1.14	17,175	13,731	1.25	-9%
Tuesday	16,401	14,529	1.13	14,340	10,916	1.31	-14%
Wednesday	13,268	11,516	1.15	14,203	10,941	1.30	-11%
Thursday	12,546	11,627	1.08	12,880	10,978	1.17	-8%
Friday	11,663	11,640	1.00	13,289	10,946	1.21	-17%
Saturday	5,917	4,814	1.23	5,149	3,719	1.38	-11%
Total	80,314	72,902	1.10	81,898	65,645	1.25	-12%

* Note: these numbers DO NOT include Demand Response Service

Passengers per Revenue Hour per Day of Week
Demand Response Service
Month: June, 2026

<u>Access Current Month</u>				<u>Access Previous Year</u>			
Day of Week	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	Change Pass/RH
Sunday	60	32.77	1.83	66	42.85	1.54	19%
Monday	245	124.28	1.97	223	135.42	1.65	20%
Tuesday	203	114.03	1.78	221	130.29	1.70	5%
Wednesday	181	96.45	1.88	187	135.79	1.38	36%
Thursday	156	86.90	1.80	210	137.40	1.53	17%
Friday	158	89.97	1.76	153	107.63	1.42	24%
Saturday	49	36.25	1.35	79	37.18	2.12	-36%
Total	1,052	580.65	1.81	1,139	726.56	1.57	16%

<u>GoAnywhere Current Month</u>				<u>GoAnywhere Previous Year</u>			
Day of Week	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	Change Pass/RH
Sunday	0	0.00	0.00	0	0.00	0.00	0%
Monday	153	69.97	2.19	204	75.92	2.69	-19%
Tuesday	148	64.45	2.30	156	57.18	2.73	-16%
Wednesday	124	53.85	2.30	151	58.29	2.59	-11%
Thursday	129	53.55	2.41	143	59.79	2.39	1%
Friday	92	47.13	1.95	132	60.48	2.18	-11%
Saturday	29	23.45	1.24	55	28.85	1.91	-35%
Total	675	312.40	2.16	841	340.50	2.47	-13%

*Please note: these numbers DO NOT include Fixed Route Service.

Passengers per Revenue Mile per Day of Week

Demand Response Service

Month: June, 2026

Access Current Month

Access Previous Year

Day of Week	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	Change Pass/RM
Sunday	60	264	0.23	66	300	0.22	3%
Monday	245	1,204	0.20	223	1,205	0.19	10%
Tuesday	203	920	0.22	221	1,239	0.18	24%
Wednesday	181	978	0.19	187	1,054	0.18	4%
Thursday	156	829	0.19	210	1,218	0.17	9%
Friday	158	807	0.20	153	857	0.18	10%
Saturday	49	251	0.20	79	359	0.22	-11%
Total	1,052	5,253	0.20	1,139	6,232	0.18	10%

Go Anywhere Current Month

Go Anywhere Previous Year

Day of Week	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	Change Pass/RM
Sunday	0	0	0.00	0	0	0.00	0%
Monday	153	814	0.19	204	1,059	0.19	-2%
Tuesday	148	743	0.20	156	773	0.20	-1%
Wednesday	124	629	0.20	151	794	0.19	4%
Thursday	129	586	0.22	143	781	0.18	20%
Friday	92	495	0.19	132	753	0.18	6%
Saturday	29	184	0.16	55	265	0.21	-24%
Total	675	3,453	0.20	841	4,425	0.19	3%

*Please note: these numbers DO NOT include Fixed Route Service.

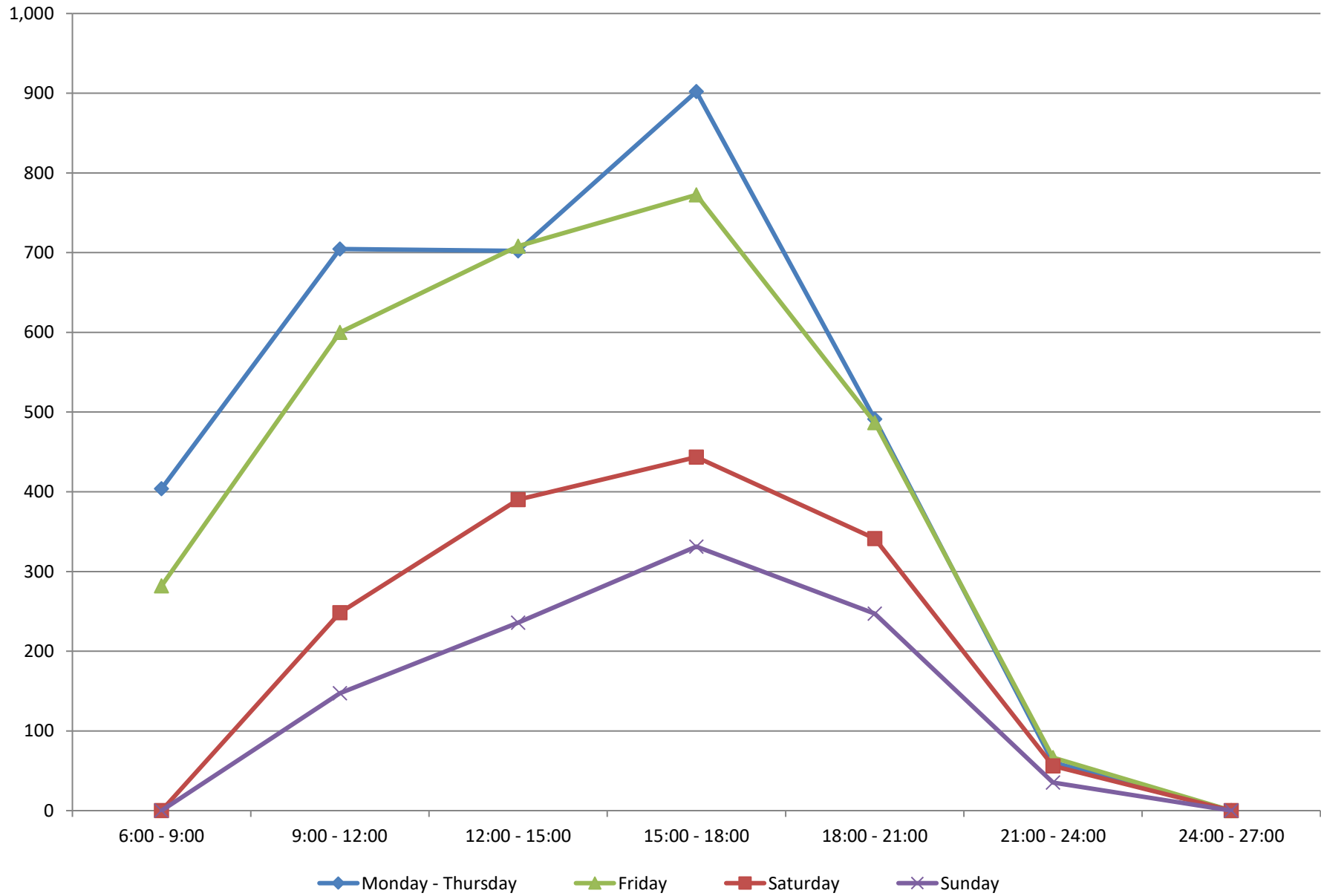
Average Ridership and Revenue Hours by Time of Day

All Fixed Routes

Month: June, 2026

	Time of Day	Avg Total Passengers	Average RH	Avg Pass. per RH
Monday - Thursday	6:00 - 9:00	403.78	39.33	10.27
	9:00 - 12:00	704.50	59.98	11.75
	12:00 - 15:00	702.17	60.00	11.70
	15:00 - 18:00	902.06	59.97	15.04
	18:00 - 21:00	491.22	46.05	10.67
	21:00 - 24:00	60.67	9.97	6.09
	24:00 - 27:00	0.00	0.00	0.00
Friday	6:00 - 9:00	282.00	39.37	7.16
	9:00 - 12:00	600.00	60.00	10.00
	12:00 - 15:00	708.00	59.88	11.82
	15:00 - 18:00	772.50	60.00	12.88
	18:00 - 21:00	486.75	46.08	10.56
	21:00 - 24:00	66.50	10.00	6.65
	24:00 - 27:00	0.00	0.00	0.00
Saturday	6:00 - 9:00	0.00	0.00	0.00
	9:00 - 12:00	248.25	22.58	10.99
	12:00 - 15:00	390.25	28.50	13.69
	15:00 - 18:00	443.50	28.50	15.56
	18:00 - 21:00	341.25	25.05	13.63
	21:00 - 24:00	56.00	5.50	10.18
	24:00 - 27:00	0.00	0.00	0.00
Sunday	6:00 - 9:00	0.00	0.00	0.00
	9:00 - 12:00	147.25	20.58	7.16
	12:00 - 15:00	235.75	25.50	9.25
	15:00 - 18:00	331.25	25.50	12.99
	18:00 - 21:00	247.00	24.38	10.13
	21:00 - 24:00	35.25	5.50	6.41
	24:00 - 27:00	0.00	0.00	0.00

Average Total Passengers by Time of Day, All Fixed Routes



Average Passengers per Revenue Hour by Time of Day, All Fixed Routes

