



Monthly Ridership and
Service Level Report
March, 2026

**“Safety, Courtesy, Reliability,
and the Environment”**

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GLOSSARY

- Demand-Response Service (DR): DR service operates in response to calls from passengers or their agents to the transit operator, who then dispatches a vehicle to pick up the passengers and transport them to their destinations. This service does not operate on a fixed route or schedule and satisfies a special need.
- Driver Hours (DH): DH are the hours a driver is on duty, including hours on stand-by, driving to and from the garage, and when there are no passengers on board. These are the hours paid to the drivers; a combination of revenue and non-revenue hours.
- Emergency Service: This is for changes in planned service level operated due to long term (more than 7 days) situations that have an impact on the amount of service provided due to the circumstances of the declared emergency.
- Extra Service: Additional vehicles and routes to cover an Event such as Football.
- Fiscal Year (FY): The operational year starting from July 1st to June 30th and is year abbreviated with the second Calendar Year. (IE FY 19 is July 1, 2018 to June 30, 2019)
- Fixed Route Service (FR): FR operate along a specific route according to a fixed or preset schedule. Each trip serves the same stops, continuously, until service ends. Also known as Motor Bus Service (MB)
- Full Service: This is our peak service typically operated during the fall and spring semesters. During Full Service, all routes are in operation with multiple buses operating on each route for peak frequency typically every 10-15 minutes. Tandems are sometimes utilized in the first couple of weeks of Fall and Spring Service to increase capacity on high demand routes.
- Intermediate Service: This service operates the week before Virginia Tech classes resume for the fall semester and other select days throughout the year. In previous years it strongly resembled the Full Service with lower frequency on most routes. Currently it is more Reduced Service with extended service hours.
- No Service: This service occurs on five different days: New Year's Day, Memorial Day, July 4th, Thanksgiving, and Christmas. No routes run on these days.
- Previous Year: These sections refer to data for the same month in the previous year.
- Reduced Service: This service is operated outside of fall and spring semesters during winter, spring, summer and fall breaks. Each route provides 30 minute or hourly service depending on the length of the route. Some routes do not operate; others follow an altered route.
- Revenue Hours (RH): RH are the hours of service where a bus is providing passenger service.
- Revenue Mile (RM): RM are the miles a bus travels on a route while providing passenger service.
- Ridership: Ridership is the number of people using a public transportation service in a given time period.
- Tandems: Additional vehicles that follow the scheduled route vehicles on high demand routes during the first few weeks of Full Service in the Fall and Spring. These catch the overloads and late arrivals of passengers new to the service at this time.
- Year-to-Date (YTD): YTD numbers are the sum of values for a period beginning July 1st of the current Fiscal Year until the end of a specified month.

Route Abbreviations

Abbreviation	Route Full Name
ADA	ADA Lot (Football Extra)
BLU	Explorer Blue
BMR	Beamer Way
CAS	Campus Shuttle
CRB	Carpenter Boulevard
CRC	Corporate Research Center Shuttle
EMS	Early Morning Service
GLD	Explorer Gold
HDG	Harding Avenue
HWA	Hethwood A
HWB	Hethwood B
HWC	Hethwood (combined)
HXP	Hokie Express
NMG	North Main Givens

Abbreviation	Route Full Name
NMP	North Main Patrick Henry
PHB	Patrick Henry B
PHD	Patrick Henry Drive
PRG	Progress Street
SMA	South Main Airport
SME	South Main Ellett
SMS	South Main Southpark
TCP	Toms Creek Progress
TCR	Toms Creek Road
TTT	Two Town Trolley
UCB	University City
USD	Unscheduled/Adhoc
ACC	Access (DR)
GAR	GoAnywhere Route (DR)

Recent Changes

Addition of the BMR route. The EMS route is no longer in service and included only to keep the totals for the prior year.

Summary
All Routes
Month: March, 2026

	Current Month	Previous Year	Change by Month	Current YTD Total	Previous YTD Total	YTD Change
Total Passengers	466,071	479,401	-3%	3,967,656	3,817,431	4%
Total Revenue Hours	10,966.80	11,033.72	-1%	96,308.64	92,257.56	4%
Total Revenue Miles	111,968.60	110,657.00	1%	964,184.16	930,866.00	4%
Total Driver Hours	12,211.25	12,135.50	1%	107,028.08	102,648.05	4%
Passengers/RH	42.50	43.45	-2%	41.20	41.38	0%
Passengers/RM	4.16	4.33	-4%	4.12	4.10	0%
Passengers/DH	38.17	39.50	-3%	37.07	37.19	0%
Full Service Weekdays	17	16	1	122	123	(1)
Full Service Weekends	6	7	(1)	49	53	(4)
Reduced Service Weekdays	5	5	0	60	58	2
Reduced Service Weekends	3	3	0	28	26	2
Intermediate Service	0	0	0	10	8	2
No Service Days	0	0	0	5	5	0

*Note: These numbers include Blacksburg and Christiansburg: Motor Bus, Demand Response and Extra Services.

Total Ridership per Route

Blacksburg

Month: March, 2026

Route (Former Route)	Current Month	% of Ridership	Previous Year	Change by Month	Current YTD Total	% of YTD Ridership	Previous YTD Total	YTD Change
ADA	0	0.00%	0	0%	3,079	0.08%	3,121	-1%
BMR	9,317	2.01%	N/A	N/A	80,999	2.06%	N/A	N/A
CAS	71,618	15.48%	108,052	-34%	685,109	17.40%	743,110	-8%
CRB	4,090	0.88%	9,674	-58%	62,877	1.60%	77,342	-19%
CRC	11,566	2.50%	10,468	10%	91,031	2.31%	82,267	11%
EMS	N/A	N/A	0	N/A	N/A	N/A	64	N/A
HDG	14,612	3.16%	16,622	-12%	133,351	3.39%	139,466	-4%
HWA	11,717	2.53%	21,307	-45%	161,517	4.10%	184,930	-13%
HWB	10,781	2.33%	21,163	-49%	144,738	3.68%	180,303	-20%
HWC	47,456	10.26%	16,408	189%	256,562	6.51%	137,210	87%
HXP	25,951	5.61%	32,339	-20%	226,880	5.76%	212,990	7%
NMG	33,994	7.35%	24,940	36%	246,616	6.26%	216,446	14%
NMP	0	0.00%	5,917	-100%	40,846	1.04%	54,582	-25%
PHB	25,604	5.53%	25,767	-1%	203,983	5.18%	212,250	-4%
PHD	36,533	7.90%	29,465	24%	267,897	6.80%	259,062	3%
PRG	15,021	3.25%	31,487	-52%	193,821	4.92%	247,571	-22%
SMA	13,920	3.01%	11,542	21%	113,771	2.89%	84,508	35%
SME	6,182	1.34%	6,129	1%	55,347	1.41%	47,094	18%
SMS	14,572	3.15%	13,854	5%	123,717	3.14%	128,060	-3%
TCP	50,434	10.90%	19,115	164%	274,963	6.98%	157,910	74%
TCR	17,169	3.71%	30,550	-44%	213,746	5.43%	257,679	-17%
TTT	7,216	1.56%	7,144	1%	68,445	1.74%	68,719	0%
UCB	33,484	7.24%	32,790	2%	276,164	7.01%	277,679	-1%
USD	0	0.00%	58	-100%	492	0.01%	1,556	-68%
ACC	1,391	0.30%	1,355	3%	12,165	0.31%	11,337	7%
Totals	462,628	100.00%	476,146	-3%	3,938,116	100.00%	3,785,256	4%
Blacksburg MB Total	461,237	99.70%	474,791	-2.85%	3,925,951	99.69%	3,773,919	4.03%
Blacksburg DR Total	1,391	0.30%	1,355	2.66%	12,165	0.31%	11,337	7.30%
Totals	462,628	100%	476,146	-3%	3,938,116	100%	3,785,256	4%

Total Ridership per Route

Christiansburg: Motor Bus and Demand Response

Month: March, 2026

Route	Current Month	% of Ridership	Previous Year	Change by Month	Current YTD Total	% of YtD Ridership	Previous YTD	YTD Change
BLU	1,526	44.32%	1,020	50%	11,671	39.51%	10,575	10%
GLD/GRN	1,123	32.62%	1,188	-5%	11,187	37.87%	12,223	-8%
GAR	794	23.06%	1,047	-24%	6,682	22.62%	8,956	-25%
Totals	3,443	100%	3,255	6%	29,540	100%	31,754	-7%
Christiansburg MB Total	2,649	76.94%	2,208	19.97%	22,858	77.38%	22,798	0.26%
Christiansburg DR Total	794	23.06%	1,047	-24.16%	6,682	22.62%	8,956	-25.39%
Totals	3,443	100%	3,255	6%	29,540	100%	31,754	-7%

Passengers per Revenue Hour per Route

All Fixed Routes

Month: March, 2026

Route (Former Route)	Current Month	Previous Year	Change by Month
ADA	0.00	0.00	N/A
BLU	5.65	4.21	34%
BMR	22.53	N/A	N/A
CAS	82.20	88.52	-7%
CRB	50.67	51.46	-2%
CRC	16.55	15.66	6%
(EMS-FY25)	N/A	0.00	N/A
GLD	4.09	4.88	-16%
HDG	24.85	24.33	2%
HWA	65.73	60.69	8%
HWB	63.42	60.25	5%
HWC	64.47	37.50	72%
HXP	48.53	51.21	-5%
NMG	48.44	50.98	-5%
NMP	0.00	30.64	-100%
PHB	68.94	69.49	-1%
PHD	52.66	60.18	-12%
PRG	85.58	89.15	-4%
SMA	28.98	25.97	12%
SME	33.05	31.74	4%
SMS	29.77	28.69	4%
TCP	68.79	44.02	56%
TCR	97.36	87.25	12%
TTT	15.39	18.02	-15%
UCB	57.34	58.43	-2%
USD	0.00	2.33	-100%

Passengers per Revenue Hour per Day of Week

All Fixed Routes

Month: March, 2026

Week Day	Current Month			Previous Year			Change Pass/RH
	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	
Sunday	19,058	761.90	25.01	17,967	571.50	31.44	-20%
Monday	103,365	1,944.85	53.15	112,544	2,079.06	54.13	-2%
Tuesday	109,221	1,940.15	56.30	89,882	1,622.66	55.39	2%
Wednesday	77,819	1,517.27	51.29	85,542	1,625.33	52.63	-3%
Thursday	76,269	1,543.82	49.40	86,438	1,623.88	53.23	-7%
Friday	57,388	1,573.49	36.47	61,042	1,616.66	37.76	-3%
Saturday	20,766	596.50	34.81	23,584	661.80	35.64	-2%
Total	463,886	9,877.98	46.96	476,999	9,800.89	48.67	-4%

* Note: these numbers DO NOT include Demand Response Service

Passengers per Revenue Mile per Day of Week

All Fixed Routes

Month: March, 2026

Week Day	Current Month			Previous Year			Change Pass/RM
	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	
Sunday	19,058	8,009	2.38	17,967	6,028	2.98	-20%
Monday	103,365	19,746	5.23	112,544	20,638	5.45	-4%
Tuesday	109,221	19,647	5.56	89,882	16,098	5.58	0%
Wednesday	77,819	15,449	5.04	85,542	16,146	5.30	-5%
Thursday	76,269	15,626	4.88	86,438	16,156	5.35	-9%
Friday	57,388	15,946	3.60	61,042	16,130	3.78	-5%
Saturday	20,766	6,310	3.29	23,584	6,858	3.44	-4%
Total	463,886	100,733	4.61	476,999	98,054	4.86	-5%

* Note: these numbers DO NOT include Demand Response Service

Passengers per Revenue Hour per Day of Week
 Demand Response Service
 Month: March, 2026

<u>Access Current Month</u>				<u>Access Previous Year</u>			
Day of Week	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	Change Pass/RH
Sunday	39	28.23	1.38	57	32.27	1.77	-22%
Monday	285	152.52	1.87	258	181.23	1.42	31%
Tuesday	309	168.52	1.83	253	154.02	1.64	12%
Wednesday	241	123.53	1.95	236	150.92	1.56	25%
Thursday	226	119.87	1.89	240	166.42	1.44	31%
Friday	218	120.68	1.81	216	139.65	1.55	17%
Saturday	73	44.78	1.63	95	58.98	1.61	1%
Total	1,391	758.13	1.83	1,355	883.49	1.53	20%

<u>GoAnywhere Current Month</u>				<u>GoAnywhere Previous Year</u>			
Day of Week	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	Change Pass/RH
Sunday	0	0.00	0.00	0	0.00	0.00	0%
Monday	179	65.98	2.71	232	74.93	3.10	-12%
Tuesday	166	72.60	2.29	191	59.45	3.21	-29%
Wednesday	147	55.03	2.67	170	57.80	2.94	-9%
Thursday	139	55.82	2.49	188	61.46	3.06	-19%
Friday	129	54.60	2.36	173	60.00	2.88	-18%
Saturday	34	26.65	1.28	93	35.70	2.61	-51%
Total	794	330.68	2.40	1,047	349.34	3.00	-20%

*Please note: these numbers DO NOT include Fixed Route Service.

Passengers per Revenue Mile per Day of Week

Demand Response Service

Month: March, 2026

<u>Access Current Month</u>	<u>Access Previous Year</u>
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Day of Week	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	Change Pass/RM
Sunday	39	236	0.17	57	211	0.27	-39%
Monday	285	1,493	0.19	258	1,476	0.17	9%
Tuesday	309	1,566	0.20	253	1,367	0.19	7%
Wednesday	241	1,174	0.21	236	1,329	0.18	16%
Thursday	226	1,078	0.21	240	1,443	0.17	26%
Friday	218	1,093	0.20	216	1,237	0.17	14%
Saturday	73	290	0.25	95	507	0.19	34%
Total	1,391	6,929	0.20	1,355	7,569	0.18	12%

<u>Go Anywhere Current Month</u>	<u>Go Anywhere Previous Year</u>
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Day of Week	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	Change Pass/RM
Sunday	0	0	0.00	0	0	0.00	0%
Monday	179	867	0.21	232	1,133	0.20	1%
Tuesday	166	941	0.18	191	842	0.23	-22%
Wednesday	147	778	0.19	170	868	0.20	-4%
Thursday	139	756	0.18	188	897	0.21	-12%
Friday	129	752	0.17	173	869	0.20	-14%
Saturday	34	212	0.16	93	425	0.22	-27%
Total	794	4,307	0.18	1,047	5,034	0.21	-11%

*Please note: these numbers DO NOT include Fixed Route Service.

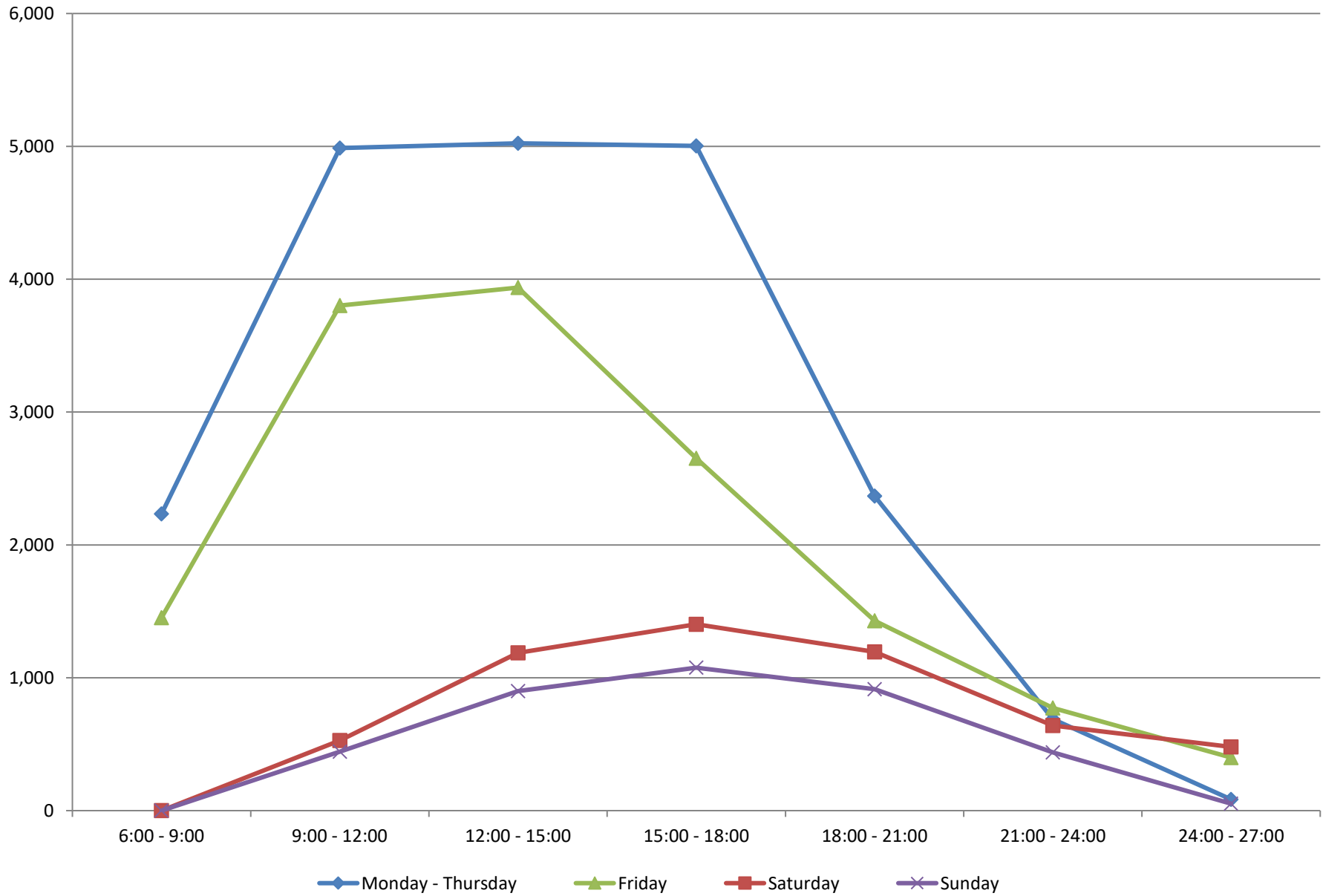
Average Ridership and Revenue Hours by Time of Day

All Fixed Routes

Month: March, 2026

	Time of Day	Avg Total Passengers	Average RH	Avg Pass. per RH
Monday - Thursday	6:00 - 9:00	2,234.33	54.11	41.29
	9:00 - 12:00	4,987.06	87.34	57.10
	12:00 - 15:00	5,023.06	79.56	63.14
	15:00 - 18:00	5,004.17	77.57	64.51
	18:00 - 21:00	2,367.61	56.97	41.56
	21:00 - 24:00	689.61	25.67	26.87
	24:00 - 27:00	84.57	6.00	14.10
Friday	6:00 - 9:00	1,453.00	54.15	26.83
	9:00 - 12:00	3,802.25	87.19	43.61
	12:00 - 15:00	3,937.00	80.09	49.16
	15:00 - 18:00	2,652.50	77.56	34.20
	18:00 - 21:00	1,429.50	56.81	25.16
	21:00 - 24:00	773.00	25.07	30.84
	24:00 - 27:00	399.67	16.67	23.98
Saturday	6:00 - 9:00	0.00	0.00	0.00
	9:00 - 12:00	528.00	26.48	19.94
	12:00 - 15:00	1,187.25	33.75	35.18
	15:00 - 18:00	1,403.00	33.61	41.75
	18:00 - 21:00	1,194.00	29.17	40.93
	21:00 - 24:00	639.75	15.19	42.12
	24:00 - 27:00	479.00	21.88	21.90
Sunday	6:00 - 9:00	0.00	0.00	0.00
	9:00 - 12:00	443.40	27.23	16.28
	12:00 - 15:00	899.00	34.20	26.29
	15:00 - 18:00	1,076.00	34.20	31.46
	18:00 - 21:00	913.60	30.92	29.55
	21:00 - 24:00	438.20	21.03	20.83
	24:00 - 27:00	51.75	6.00	8.63

Average Total Passengers by Time of Day, All Fixed Routes



Average Passengers per Revenue Hour by Time of Day, All Fixed Routes

