



Monthly Ridership and
Service Level Report
November, 2025

**“Safety, Courtesy, Reliability,
and the Environment”**

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GLOSSARY

- Demand-Response Service (DR): DR service operates in response to calls from passengers or their agents to the transit operator, who then dispatches a vehicle to pick up the passengers and transport them to their destinations. This service does not operate on a fixed route or schedule and satisfies a special need.
- Driver Hours (DH): DH are the hours a driver is on duty, including hours on stand-by, driving to and from the garage, and when there are no passengers on board. These are the hours paid to the drivers; a combination of revenue and non-revenue hours.
- Emergency Service: This is for changes in planned service level operated due to long term (more than 7 days) situations that have an impact on the amount of service provided due to the circumstances of the declared emergency.
- Extra Service: Additional vehicles and routes to cover an Event such as Football.
- Fiscal Year (FY): The operational year starting from July 1st to June 30th and is year abbreviated with the second Calendar Year. (IE FY 19 is July 1, 2018 to June 30, 2019)
- Fixed Route Service (FR): FR operate along a specific route according to a fixed or preset schedule. Each trip serves the same stops, continuously, until service ends. Also known as Motor Bus Service (MB)
- Full Service: This is our peak service typically operated during the fall and spring semesters. During Full Service, all routes are in operation with multiple buses operating on each route for peak frequency typically every 10-15 minutes. Tandems are sometimes utilized in the first couple of weeks of Fall and Spring Service to increase capacity on high demand routes.
- Intermediate Service: This service operates the week before Virginia Tech classes resume for the fall semester and other select days throughout the year. In previous years it strongly resembled the Full Service with lower frequency on most routes. Currently it is more Reduced Service with extended service hours.
- No Service: This service occurs on five different days: New Year's Day, Memorial Day, July 4th, Thanksgiving, and Christmas. No routes run on these days.
- Previous Year: These sections refer to data for the same month in the previous year.
- Reduced Service: This service is operated outside of fall and spring semesters during winter, spring, summer and fall breaks. Each route provides 30 minute or hourly service depending on the length of the route. Some routes do not operate; others follow an altered route.
- Revenue Hours (RH): RH are the hours of service where a bus is providing passenger service.
- Revenue Mile (RM): RM are the miles a bus travels on a route while providing passenger service.
- Ridership: Ridership is the number of people using a public transportation service in a given time period.
- Tandems: Additional vehicles that follow the scheduled route vehicles on high demand routes during the first few weeks of Full Service in the Fall and Spring. These catch the overloads and late arrivals of passengers new to the service at this time.
- Year-to-Date (YTD): YTD numbers are the sum of values for a period beginning July 1st of the current Fiscal Year until the end of a specified month.

Route Abbreviations

Abbreviation	Route Full Name
ADA	ADA Lot (Football Extra)
BLU	Explorer Blue
BMR	Beamer Way
CAS	Campus Shuttle
CRB	Carpenter Boulevard
CRC	Corporate Research Center Shuttle
EMS	Early Morning Service
GLD	Explorer Gold
HDG	Harding Avenue
HWA	Hethwood A
HWB	Hethwood B
HWC	Hethwood (combined)
HXP	Hokie Express
NMG	North Main Givens

Abbreviation	Route Full Name
NMP	North Main Patrick Henry
PHB	Patrick Henry B
PHD	Patrick Henry Drive
PRG	Progress Street
SMA	South Main Airport
SME	South Main Ellett
SMS	South Main Southpark
TCP	Toms Creek Progress
TCR	Toms Creek Road
TTT	Two Town Trolley
UCB	University City
USD	Unscheduled/Adhoc
ACC	Access (DR)
GAR	GoAnywhere Route (DR)

Recent Changes

Addition of the BMR route. The EMS route is no longer in service and included only to keep the totals for the prior year.

Summary
All Routes
Month: November, 2025

	Current Month	Previous Year	Change by Month	Current YTD Total	Previous YTD Total	YTD Change
Total Passengers	494,054	476,053	4%	2,317,326	2,110,470	10%
Total Revenue Hours	10,923.77	10,668.60	2%	55,706.48	50,663.18	10%
Total Revenue Miles	107,642.60	106,068.00	1%	554,997.00	514,295.00	8%
Total Driver Hours	12,249.30	11,898.25	3%	61,413.33	56,704.30	8%
Passengers/RH	45.23	44.62	1%	41.60	41.66	0%
Passengers/RM	4.59	4.49	2%	4.18	4.10	2%
Passengers/DH	40.33	40.01	1%	37.73	37.22	1%
Full Service Weekdays	15	16	(1)	63	63	0
Full Service Weekends	8	7	1	28	27	1
Reduced Service Weekdays	4	4	0	37	38	(1)
Reduced Service Weekends	2	2	0	16	16	0
Intermediate Service	0	0	0	7	7	0
No Service Days	1	1	0	2	2	0

*Note: These numbers include Blacksburg and Christiansburg: Motor Bus, Demand Response and Extra Services.

Total Ridership per Route

Blacksburg

Month: November, 2025

Route (Former Route)	Current Month	% of Ridership	Previous Year	Change by Month	Current YTD Total	% of YTD Ridership	Previous YTD Total	YTD Change
ADA	948	0.19%	1,309	-28%	3,079	0.13%	3,121	-1%
BMR	11,529	2.35%	N/A	N/A	45,115	1.96%	N/A	N/A
CAS	92,682	18.89%	90,659	2%	416,266	18.10%	365,443	14%
CRB	10,270	2.09%	9,871	4%	47,758	2.08%	43,262	10%
CRC	11,037	2.25%	9,789	13%	52,987	2.30%	46,939	13%
EMS	N/A	N/A	19	N/A	N/A	N/A	52	N/A
HDG	15,893	3.24%	17,349	-8%	79,608	3.46%	77,712	2%
HWA	23,854	4.86%	22,421	6%	112,667	4.90%	106,418	6%
HWB	22,400	4.57%	21,794	3%	100,408	4.37%	105,837	-5%
HWC	18,944	3.86%	20,570	-8%	106,953	4.65%	79,176	35%
HXP	32,658	6.66%	25,455	28%	131,375	5.71%	102,718	28%
NMG	26,857	5.47%	27,616	-3%	132,567	5.76%	123,578	7%
NMP	8,404	1.71%	9,272	-9%	35,471	1.54%	35,746	-1%
PHB	26,330	5.37%	26,962	-2%	120,507	5.24%	117,968	2%
PHD	28,941	5.90%	30,239	-4%	144,252	6.27%	149,819	-4%
PRG	30,330	6.18%	30,514	-1%	136,964	5.96%	137,510	0%
SMA	12,575	2.56%	10,331	22%	63,869	2.78%	44,014	45%
SME	7,800	1.59%	6,906	13%	33,682	1.46%	27,835	21%
SMS	14,082	2.87%	14,311	-2%	71,329	3.10%	76,154	-6%
TCP	21,632	4.41%	22,811	-5%	115,562	5.02%	91,555	26%
TCR	32,708	6.67%	30,248	8%	144,902	6.30%	147,845	-2%
TTT	8,172	1.67%	8,907	-8%	42,219	1.84%	42,387	0%
UCB	31,316	6.38%	33,582	-7%	154,770	6.73%	158,848	-3%
USD	0	0.00%	0	0%	492	0.02%	1,247	-61%
ACC	1,288	0.26%	1,183	9%	7,122	0.31%	6,282	13%
Totals	490,650	100.00%	472,118	4%	2,299,924	100.00%	2,091,466	10%
Blacksburg MB Total	489,362	99.74%	470,935	3.91%	2,292,802	99.69%	2,085,184	9.96%
Blacksburg DR Total	1,288	0.26%	1,183	8.88%	7,122	0.31%	6,282	13.37%
Totals	490,650	100%	472,118	4%	2,299,924	100%	2,091,466	10%

Total Ridership per Route

Christiansburg: Motor Bus and Demand Response

Month: November, 2025

Route	Current Month	% of Ridership	Previous Year	Change by Month	Current YTD Total	% of YtD Ridership	Previous YTD	YTD Change
BLU	1,490	43.77%	1,337	11%	6,562	37.71%	6,263	5%
GLD/GRN	1,224	35.96%	1,539	-20%	6,844	39.33%	7,539	-9%
GAR	690	20.27%	1,059	-35%	3,996	22.96%	5,202	-23%
Totals	3,404	100%	3,935	-13%	17,402	100%	19,004	-8%
Christiansburg MB Total	2,714	79.73%	2,876	-5.63%	13,406	77.04%	13,802	-2.87%
Christiansburg DR Total	690	20.27%	1,059	-34.84%	3,996	22.96%	5,202	-23.18%
Totals	3,404	100%	3,935	-13%	17,402	100%	19,004	-8%

Passengers per Revenue Hour per Route

All Fixed Routes

Month: November, 2025

Route (Former Route)	Current Month	Previous Year	Change by Month
ADA	13.84	23.73	-42%
BLU	6.22	5.79	7%
BMR	27.05	N/A	N/A
CAS	81.34	80.84	1%
CRB	59.28	52.51	13%
CRC	17.17	14.77	16%
(EMS-FY25)	N/A	0.64	N/A
GLD	5.01	6.62	-24%
HDG	24.28	25.90	-6%
HWA	72.74	65.03	12%
HWB	68.19	63.15	8%
HWC	44.10	45.59	-3%
HXP	53.13	39.99	33%
NMG	59.93	58.14	3%
NMP	36.74	43.08	-15%
PHB	75.86	72.88	4%
PHD	64.59	63.68	1%
PRG	92.32	87.40	6%
SMA	30.34	28.88	5%
SME	33.95	35.80	-5%
SMS	33.34	30.80	8%
TCP	50.49	50.53	0%
TCR	99.60	86.65	15%
TTT	22.19	23.80	-7%
UCB	58.56	60.98	-4%
USD	0.00	0.00	N/A

Passengers per Revenue Hour per Day of Week

All Fixed Routes

Month: November, 2025

Week Day	Current Month			Previous Year			Change Pass/RH
	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	
Sunday	19,457	618.00	31.48	15,381	438.45	35.08	-10%
Monday	96,227	1,717.67	56.02	85,629	1,610.43	53.17	5%
Tuesday	94,202	1,692.79	55.65	86,925	1,614.17	53.85	3%
Wednesday	89,907	1,700.67	52.87	85,408	1,615.26	52.88	0%
Thursday	84,888	1,432.57	59.26	77,762	1,350.00	57.60	3%
Friday	65,071	1,673.97	38.87	84,004	2,054.76	40.88	-5%
Saturday	42,324	980.51	43.17	38,702	910.00	42.53	1%
Total	492,076	9,816.18	50.13	473,811	9,593.07	49.39	1%

* Note: these numbers DO NOT include Demand Response Service

Passengers per Revenue Mile per Day of Week

All Fixed Routes

Month: November, 2025

Week Day	Current Month			Previous Year			Change Pass/RM
	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	
Sunday	19,457	6,388	3.05	15,381	4,642	3.31	-8%
Monday	96,227	17,086	5.63	85,629	15,846	5.40	4%
Tuesday	94,202	16,851	5.59	86,925	15,829	5.49	2%
Wednesday	89,907	16,883	5.33	85,408	15,871	5.38	-1%
Thursday	84,888	14,052	6.04	77,762	13,147	5.91	2%
Friday	65,071	16,700	3.90	84,004	20,237	4.15	-6%
Saturday	42,324	9,721	4.35	38,702	9,025	4.29	2%
Total	492,076	97,681	5.04	473,811	94,597	5.01	1%

* Note: these numbers DO NOT include Demand Response Service

Passengers per Revenue Hour per Day of Week
 Demand Response Service
 Month: November, 2025

<u>Access Current Month</u>				<u>Access Previous Year</u>			
Day of Week	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	Change Pass/RH
Sunday	63	46.10	1.37	36	22.95	1.57	-13%
Monday	242	140.95	1.72	187	118.12	1.58	8%
Tuesday	229	142.13	1.61	232	142.63	1.63	-1%
Wednesday	248	159.57	1.55	215	124.53	1.73	-10%
Thursday	223	125.50	1.78	180	117.33	1.53	16%
Friday	183	125.50	1.46	223	145.57	1.53	-5%
Saturday	100	74.18	1.35	110	65.65	1.68	-20%
Total	1,288	813.93	1.58	1,183	736.78	1.61	-1%

<u>GoAnywhere Current Month</u>				<u>GoAnywhere Previous Year</u>			
Day of Week	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	Change Pass/RH
Sunday	0	0.00	0.00	0	0.00	0.00	0%
Monday	134	52.00	2.58	167	57.75	2.89	-11%
Tuesday	135	55.97	2.41	193	61.77	3.12	-23%
Wednesday	133	56.98	2.33	207	60.12	3.44	-32%
Thursday	113	43.82	2.58	169	50.54	3.34	-23%
Friday	128	54.48	2.35	225	72.38	3.11	-24%
Saturday	47	30.40	1.55	98	36.20	2.71	-43%
Total	690	293.65	2.35	1,059	338.76	3.13	-25%

*Please note: these numbers DO NOT include Fixed Route Service.

Passengers per Revenue Mile per Day of Week
 Demand Response Service
 Month: November, 2025

<u>Access Current Month</u>	<u>Access Previous Year</u>
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Day of Week	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	Change Pass/RM
Sunday	63	324	0.19	36	147	0.24	-20%
Monday	242	1,210	0.20	187	1,121	0.17	20%
Tuesday	229	1,131	0.20	232	1,300	0.18	13%
Wednesday	248	1,193	0.21	215	1,254	0.17	21%
Thursday	223	1,096	0.20	180	1,107	0.16	25%
Friday	183	946	0.19	223	1,247	0.18	8%
Saturday	100	487	0.21	110	571	0.19	7%
Total	1,288	6,387	0.20	1,183	6,747	0.18	15%

<u>Go Anywhere Current Month</u>	<u>Go Anywhere Previous Year</u>
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Day of Week	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	Change Pass/RM
Sunday	0	0	0.00	0	0	0.00	0%
Monday	134	681	0.20	167	973	0.17	15%
Tuesday	135	718	0.19	193	894	0.22	-13%
Wednesday	133	722	0.18	207	867	0.24	-23%
Thursday	113	587	0.19	169	718	0.24	-18%
Friday	128	636	0.20	225	974	0.23	-13%
Saturday	47	231	0.20	98	298	0.33	-38%
Total	690	3,574	0.19	1,059	4,724	0.22	-14%

*Please note: these numbers DO NOT include Fixed Route Service.

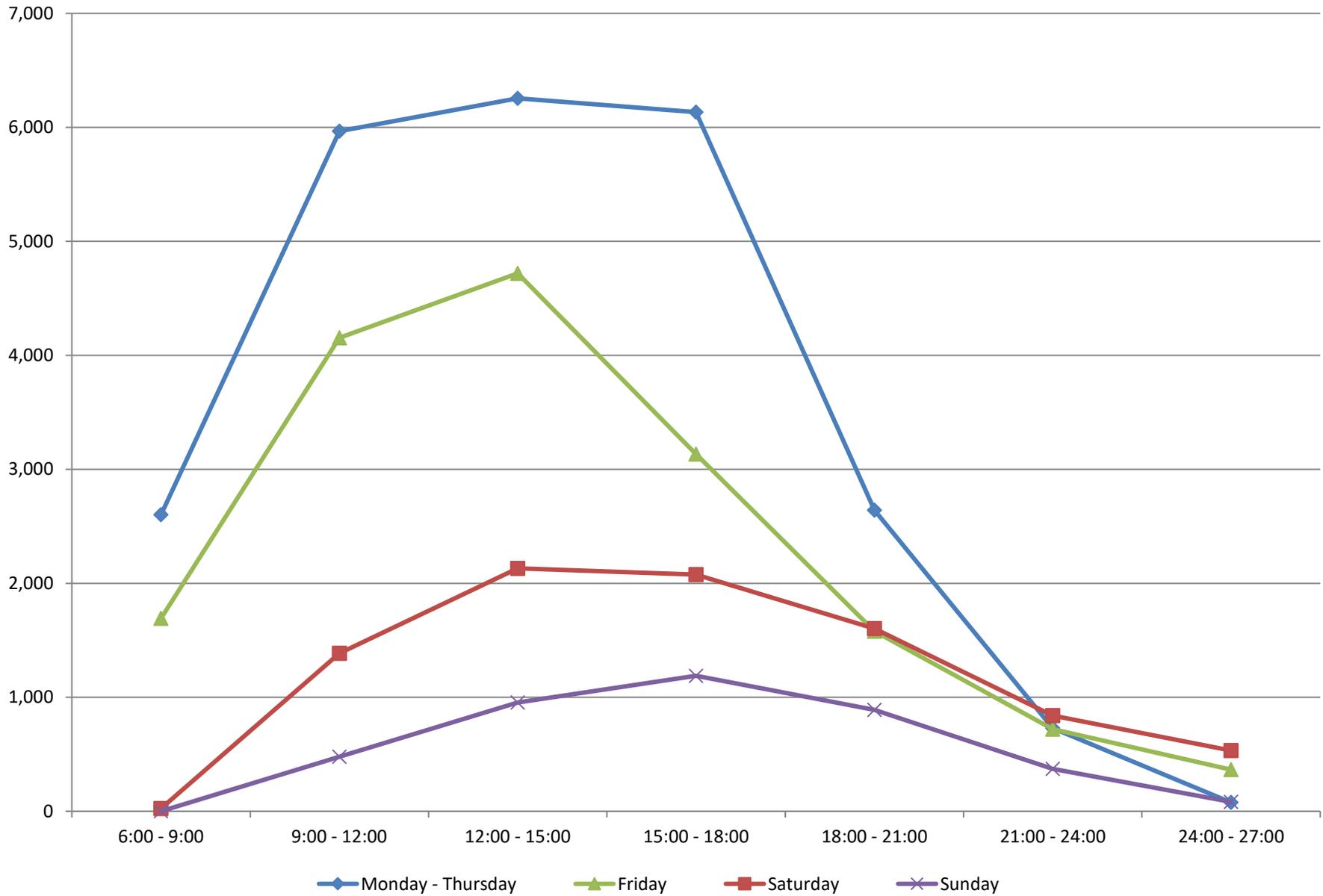
Average Ridership and Revenue Hours by Time of Day

All Fixed Routes

Month: November, 2025

	Time of Day	Avg Total Passengers	Average RH	Avg Pass. per RH
Monday - Thursday	6:00 - 9:00	2,602.53	61.16	42.55
	9:00 - 12:00	5,966.73	95.00	62.81
	12:00 - 15:00	6,254.73	95.27	65.65
	15:00 - 18:00	6,134.07	95.17	64.46
	18:00 - 21:00	2,640.47	61.13	43.19
	21:00 - 24:00	729.13	24.11	30.24
	24:00 - 27:00	76.83	5.50	13.97
Friday	6:00 - 9:00	1,691.50	59.16	28.59
	9:00 - 12:00	4,154.50	90.75	45.78
	12:00 - 15:00	4,719.25	90.65	52.06
	15:00 - 18:00	3,133.00	83.74	37.41
	18:00 - 21:00	1,580.50	56.68	27.89
	21:00 - 24:00	720.25	22.90	31.45
	24:00 - 27:00	364.67	19.50	18.70
Saturday	6:00 - 9:00	24.00	2.00	12.00
	9:00 - 12:00	1,386.00	38.10	36.38
	12:00 - 15:00	2,131.00	47.78	44.60
	15:00 - 18:00	2,075.80	42.05	49.37
	18:00 - 21:00	1,602.20	33.57	47.73
	21:00 - 24:00	839.00	18.60	45.11
	24:00 - 27:00	532.50	19.50	27.31
Sunday	6:00 - 9:00	0.00	0.00	0.00
	9:00 - 12:00	477.60	23.20	20.59
	12:00 - 15:00	954.80	28.20	33.86
	15:00 - 18:00	1,188.40	28.20	42.14
	18:00 - 21:00	890.20	21.85	40.74
	21:00 - 24:00	371.20	17.75	20.91
	24:00 - 27:00	82.00	5.50	14.91

Average Total Passengers by Time of Day, All Fixed Routes



Average Passengers per Revenue Hour by Time of Day, All Fixed Routes

