



Monthly Ridership and  
Service Level Report  
October, 2025

**“Safety, Courtesy, Reliability,  
and the Environment”**

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## GLOSSARY

- Demand-Response Service (DR): DR service operates in response to calls from passengers or their agents to the transit operator, who then dispatches a vehicle to pick up the passengers and transport them to their destinations. This service does not operate on a fixed route or schedule and satisfies a special need.
- Driver Hours (DH): DH are the hours a driver is on duty, including hours on stand-by, driving to and from the garage, and when there are no passengers on board. These are the hours paid to the drivers; a combination of revenue and non-revenue hours.
- Emergency Service: This is for changes in planned service level operated due to long term (more than 7 days) situations that have an impact on the amount of service provided due to the circumstances of the declared emergency.
- Extra Service: Additional vehicles and routes to cover an Event such as Football.
- Fiscal Year (FY): The operational year starting from July 1<sup>st</sup> to June 30<sup>th</sup> and is year abbreviated with the second Calendar Year. (IE FY 19 is July 1, 2018 to June 30, 2019)
- Fixed Route Service (FR): FR operate along a specific route according to a fixed or preset schedule. Each trip serves the same stops, continuously, until service ends. Also known as Motor Bus Service (MB)
- Full Service: This is our peak service typically operated during the fall and spring semesters. During Full Service, all routes are in operation with multiple buses operating on each route for peak frequency typically every 10-15 minutes. Tandems are sometimes utilized in the first couple of weeks of Fall and Spring Service to increase capacity on high demand routes.
- Intermediate Service: This service operates the week before Virginia Tech classes resume for the fall semester and other select days throughout the year. In previous years it strongly resembled the Full Service with lower frequency on most routes. Currently it is more Reduced Service with extended service hours.
- No Service: This service occurs on five different days: New Year's Day, Memorial Day, July 4<sup>th</sup>, Thanksgiving, and Christmas. No routes run on these days.
- Previous Year: These sections refer to data for the same month in the previous year.
- Reduced Service: This service is operated outside of fall and spring semesters during winter, spring, summer and fall breaks. Each route provides 30 minute or hourly service depending on the length of the route. Some routes do not operate; others follow an altered route.
- Revenue Hours (RH): RH are the hours of service where a bus is providing passenger service.
- Revenue Mile (RM): RM are the miles a bus travels on a route while providing passenger service.
- Ridership: Ridership is the number of people using a public transportation service in a given time period.
- Tandems: Additional vehicles that follow the scheduled route vehicles on high demand routes during the first few weeks of Full Service in the Fall and Spring. These catch the overloads and late arrivals of passengers new to the service at this time.
- Year-to-Date (YTD): YTD numbers are the sum of values for a period beginning July 1st of the current Fiscal Year until the end of a specified month.

### Route Abbreviations

Abbreviation	Route Full Name
ADA	ADA Lot (Football Extra)
BLU	Explorer Blue
BMR	Beamer Way
CAS	Campus Shuttle
CRB	Carpenter Boulevard
CRC	Corporate Research Center Shuttle
EMS	Early Morning Service
GLD	Explorer Gold
HDG	Harding Avenue
HWA	Hethwood A
HWB	Hethwood B
HWC	Hethwood (combined)
HXP	Hokie Express
NMG	North Main Givens

Abbreviation	Route Full Name
NMP	North Main Patrick Henry
PHB	Patrick Henry B
PHD	Patrick Henry Drive
PRG	Progress Street
SMA	South Main Airport
SME	South Main Ellett
SMS	South Main Southpark
TCP	Toms Creek Progress
TCR	Toms Creek Road
TTT	Two Town Trolley
UCB	University City
USD	Unscheduled/Adhoc
ACC	Access (DR)
GAR	GoAnywhere Route (DR)

### Recent Changes

Addition of the BMR route. The EMS route is no longer in service and included only to keep the totals for the prior year.

**Summary**  
All Routes  
Month: October, 2025

	Current Month	Previous Year	Change by Month	Current YTD Total	Previous YTD Total	YTD Change
<b>Total Passengers</b>	725,665	655,331	11%	1,823,272	1,634,417	12%
<b>Total Revenue Hours</b>	13,629.27	12,630.01	8%	44,782.71	39,994.57	12%
<b>Total Revenue Miles</b>	133,405.20	125,544.00	6%	447,354.40	408,227.00	10%
<b>Total Driver Hours</b>	15,144.00	14,473.75	5%	49,164.03	44,806.05	10%
<b>Passengers/RH</b>	53.24	51.89	3%	40.71	40.87	0%
<b>Passengers/RM</b>	5.44	5.22	4%	4.08	4.00	2%
<b>Passengers/DH</b>	47.92	45.28	6%	37.09	36.48	2%
<b>Full Service Weekdays</b>	22	22	0	48	47	1
<b>Full Service Weekends</b>	8	8	0	20	20	0
<b>Reduced Service Weekdays</b>	0	0	0	33	34	(1)
<b>Reduced Service Weekends</b>	0	0	0	14	14	0
<b>Intermediate Service</b>	1	1	0	7	7	0
<b>No Service Days</b>	0	0	0	1	1	0

\*Note: These numbers include Blacksburg and Christiansburg: Motor Bus, Demand Response and Extra Services.

**Total Ridership per Route**

Blacksburg

Month: October, 2025

Route (Former Route)	Current Month	% of Ridership	Previous Year	Change by Month	Current YTD Total	% of YTD Ridership	Previous YTD Total	YTD Change
ADA	669	0.09%	875	-24%	2,131	0.12%	1,812	18%
BMR	15,286	2.12%	N/A	N/A	33,586	1.86%	N/A	N/A
CAS	134,145	18.59%	119,968	12%	323,584	17.88%	274,784	18%
CRB	15,785	2.19%	14,798	7%	37,488	2.07%	33,391	12%
CRC	15,926	2.21%	13,902	15%	41,950	2.32%	37,150	13%
EMS	N/A	N/A	25	N/A	N/A	N/A	33	N/A
HDG	24,213	3.35%	23,788	2%	63,715	3.52%	60,363	6%
HWA	38,941	5.40%	33,124	18%	88,813	4.91%	83,997	6%
HWB	34,752	4.81%	32,756	6%	78,008	4.31%	84,043	-7%
HWC	24,613	3.41%	22,639	9%	88,009	4.86%	58,606	50%
HXP	44,918	6.22%	33,089	36%	98,717	5.46%	77,263	28%
NMG	43,419	6.02%	38,955	11%	105,710	5.84%	95,962	10%
NMP	9,039	1.25%	9,227	-2%	27,067	1.50%	26,474	2%
PHB	41,603	5.76%	40,115	4%	94,177	5.21%	91,006	3%
PHD	45,417	6.29%	47,730	-5%	115,311	6.37%	119,580	-4%
PRG	48,188	6.68%	46,172	4%	106,634	5.89%	106,996	0%
SMA	18,105	2.51%	14,055	29%	51,294	2.84%	33,683	52%
SME	8,265	1.15%	6,921	19%	25,882	1.43%	20,929	24%
SMS	19,665	2.72%	19,552	1%	57,247	3.16%	61,843	-7%
TCP	29,379	4.07%	25,673	14%	93,930	5.19%	68,744	37%
TCR	48,748	6.75%	46,616	5%	112,194	6.20%	117,597	-5%
TTT	11,303	1.57%	10,987	3%	34,047	1.88%	33,480	2%
UCB	47,667	6.60%	48,585	-2%	123,454	6.82%	125,266	-1%
USD	0	0.00%	0	0%	492	0.03%	1,247	-61%
ACC	1,726	0.24%	1,386	25%	5,834	0.32%	5,099	14%
<b>Totals</b>	<b>721,772</b>	<b>100.00%</b>	<b>650,938</b>	<b>11%</b>	<b>1,809,274</b>	<b>100.00%</b>	<b>1,619,348</b>	<b>12%</b>
<b>Blacksburg MB Total</b>	720,046	99.76%	649,552	10.85%	1,803,440	99.68%	1,614,249	11.72%
<b>Blacksburg DR Total</b>	1,726	0.24%	1,386	24.53%	5,834	0.32%	5,099	14.41%
<b>Totals</b>	<b>721,772</b>	<b>100%</b>	<b>650,938</b>	<b>11%</b>	<b>1,809,274</b>	<b>100%</b>	<b>1,619,348</b>	<b>12%</b>

## Total Ridership per Route

Christiansburg: Motor Bus and Demand Response

Month: October, 2025

Route	Current Month	% of Ridership	Previous Year	Change by Month	Current YTD Total	% of YtD Ridership	Previous YTD	YTD Change
<b>BLU</b>	1,652	42.44%	1,500	10%	5,072	36.23%	4,926	3%
<b>GLD/GRN</b>	1,358	34.88%	1,726	-21%	5,620	40.15%	6,000	-6%
<b>GAR</b>	883	22.68%	1,167	-24%	3,306	23.62%	4,143	-20%
<b>Totals</b>	<b>3,893</b>	<b>100%</b>	<b>4,393</b>	<b>-11%</b>	<b>13,998</b>	<b>100%</b>	<b>15,069</b>	<b>-7%</b>
<b>Christiansburg MB Total</b>	3,010	77.32%	3,226	-6.70%	10,692	76.38%	10,926	-2.14%
<b>Christiansburg DR Total</b>	883	22.68%	1,167	-24.34%	3,306	23.62%	4,143	-20.20%
<b>Totals</b>	<b>3,893</b>	<b>100%</b>	<b>4,393</b>	<b>-11%</b>	<b>13,998</b>	<b>100%</b>	<b>15,069</b>	<b>-7%</b>

**Passengers per Revenue Hour per Route**

All Fixed Routes

Month: October, 2025

Route (Former Route)	Current Month	Previous Year	Change by Month
<b>ADA</b>	8.98	17.30	-48%
<b>BLU</b>	5.94	5.63	6%
<b>BMR</b>	26.48	N/A	N/A
<b>CAS</b>	91.89	93.05	-1%
<b>CRB</b>	61.88	57.92	7%
<b>CRC</b>	20.66	18.34	13%
<b>(EMS-FY25)</b>	N/A	0.72	N/A
<b>GLD</b>	4.82	6.43	-25%
<b>HDG</b>	30.49	30.04	2%
<b>HWA</b>	80.56	66.89	20%
<b>HWB</b>	71.77	66.30	8%
<b>HWC</b>	59.09	56.74	4%
<b>HXP</b>	56.47	41.73	35%
<b>NMG</b>	74.19	66.36	12%
<b>NMP</b>	39.91	42.68	-6%
<b>PHB</b>	83.10	79.57	4%
<b>PHD</b>	77.37	80.78	-4%
<b>PRG</b>	99.17	92.06	8%
<b>SMA</b>	36.07	34.47	5%
<b>SME</b>	36.61	33.06	11%
<b>SMS</b>	38.44	36.10	6%
<b>TCP</b>	71.39	66.61	7%
<b>TCR</b>	100.71	92.73	9%
<b>TTT</b>	27.86	27.11	3%
<b>UCB</b>	70.91	72.14	-2%
<b>USD</b>	0.00	0.00	N/A

**Passengers per Revenue Hour per Day of Week**

All Fixed Routes

Month: October, 2025

Week Day	Current Month			Previous Year			Change Pass/RH
	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	
<b>Sunday</b>	19,417	535.70	36.25	17,071	462.95	36.87	-2%
<b>Monday</b>	119,556	1,921.08	62.23	109,553	1,806.25	60.65	3%
<b>Tuesday</b>	126,431	1,917.91	65.92	144,526	2,256.50	64.05	3%
<b>Wednesday</b>	154,625	2,405.70	64.27	143,593	2,254.41	63.69	1%
<b>Thursday</b>	149,381	2,394.20	62.39	133,773	2,307.86	57.96	8%
<b>Friday</b>	118,055	2,331.66	50.63	75,534	1,656.09	45.61	11%
<b>Saturday</b>	35,591	762.96	46.65	28,728	677.53	42.40	10%
<b>Total</b>	<b>723,056</b>	<b>12,269.21</b>	<b>58.93</b>	<b>652,778</b>	<b>11,421.59</b>	<b>57.15</b>	<b>3%</b>

\* Note: these numbers DO NOT include Demand Response Service

## Passengers per Revenue Mile per Day of Week

All Fixed Routes

Month: October, 2025

Week Day	Current Month			Previous Year			Change Pass/RM
	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	
<b>Sunday</b>	19,417	5,500	3.53	17,071	4,976	3.43	3%
<b>Monday</b>	119,556	18,749	6.38	109,553	17,763	6.17	3%
<b>Tuesday</b>	126,431	18,717	6.75	144,526	21,948	6.58	3%
<b>Wednesday</b>	154,625	23,447	6.59	143,593	21,880	6.56	0%
<b>Thursday</b>	149,381	23,389	6.39	133,773	22,298	6.00	6%
<b>Friday</b>	118,055	22,660	5.21	75,534	16,310	4.63	12%
<b>Saturday</b>	35,591	7,545	4.72	28,728	6,842	4.20	12%
<b>Total</b>	<b>723,056</b>	<b>120,007</b>	<b>6.03</b>	<b>652,778</b>	<b>112,017</b>	<b>5.83</b>	<b>3%</b>

\* Note: these numbers DO NOT include Demand Response Service

**Passengers per Revenue Hour per Day of Week**  
 Demand Response Service  
 Month: October, 2025

<u>Access Current Month</u>				<u>Access Previous Year</u>			
Day of Week	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	Change Pass/RH
<b>Sunday</b>	50	30.92	1.62	42	23.18	1.81	-11%
<b>Monday</b>	248	151.42	1.64	204	121.87	1.67	-2%
<b>Tuesday</b>	294	163.55	1.80	318	179.95	1.77	2%
<b>Wednesday</b>	343	218.87	1.57	251	157.13	1.60	-2%
<b>Thursday</b>	368	207.03	1.78	306	176.03	1.74	2%
<b>Friday</b>	326	179.97	1.81	197	128.88	1.53	19%
<b>Saturday</b>	97	60.88	1.59	68	38.45	1.77	-10%
<b>Total</b>	<b>1,726</b>	<b>1,012.63</b>	<b>1.70</b>	<b>1,386</b>	<b>825.50</b>	<b>1.68</b>	<b>2%</b>

<u>GoAnywhere Current Month</u>				<u>GoAnywhere Previous Year</u>			
Day of Week	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	Change Pass/RH
<b>Sunday</b>	0	0.00	0.00	0	0.00	0.00	0%
<b>Monday</b>	160	56.83	2.82	174	58.95	2.95	-5%
<b>Tuesday</b>	148	55.60	2.66	263	75.05	3.50	-24%
<b>Wednesday</b>	176	68.83	2.56	223	71.03	3.14	-19%
<b>Thursday</b>	166	68.67	2.42	237	87.18	2.72	-11%
<b>Friday</b>	181	71.32	2.54	200	62.02	3.22	-21%
<b>Saturday</b>	52	26.18	1.99	70	28.68	2.44	-19%
<b>Total</b>	<b>883</b>	<b>347.43</b>	<b>2.54</b>	<b>1,167</b>	<b>382.92</b>	<b>3.05</b>	<b>-17%</b>

\*Please note: these numbers DO NOT include Fixed Route Service.

## Passengers per Revenue Mile per Day of Week

Demand Response Service

Month: October, 2025

<u>Access Current Month</u>	<u>Access Previous Year</u>
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Day of Week	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	Change Pass/RM
<b>Sunday</b>	50	285	0.18	42	185	0.23	-23%
<b>Monday</b>	248	1,250	0.20	204	1,247	0.16	21%
<b>Tuesday</b>	294	1,569	0.19	318	1,767	0.18	4%
<b>Wednesday</b>	343	1,832	0.19	251	1,584	0.16	18%
<b>Thursday</b>	368	1,873	0.20	306	1,794	0.17	15%
<b>Friday</b>	326	1,701	0.19	197	1,240	0.16	21%
<b>Saturday</b>	97	482	0.20	68	401	0.17	19%
<b>Total</b>	<b>1,726</b>	<b>8,992</b>	<b>0.19</b>	<b>1,386</b>	<b>8,218</b>	<b>0.17</b>	<b>14%</b>

<u>Go Anywhere Current Month</u>	<u>Go Anywhere Previous Year</u>
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Day of Week	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	Change Pass/RM
<b>Sunday</b>	0	0	0.00	0	0	0.00	0%
<b>Monday</b>	160	740	0.22	174	846	0.21	5%
<b>Tuesday</b>	148	697	0.21	263	1,173	0.22	-5%
<b>Wednesday</b>	176	951	0.19	223	986	0.23	-18%
<b>Thursday</b>	166	866	0.19	237	1,123	0.21	-9%
<b>Friday</b>	181	902	0.20	200	894	0.22	-10%
<b>Saturday</b>	52	250	0.21	70	287	0.24	-15%
<b>Total</b>	<b>883</b>	<b>4,406</b>	<b>0.20</b>	<b>1,167</b>	<b>5,309</b>	<b>0.22</b>	<b>-9%</b>

\*Please note: these numbers DO NOT include Fixed Route Service.

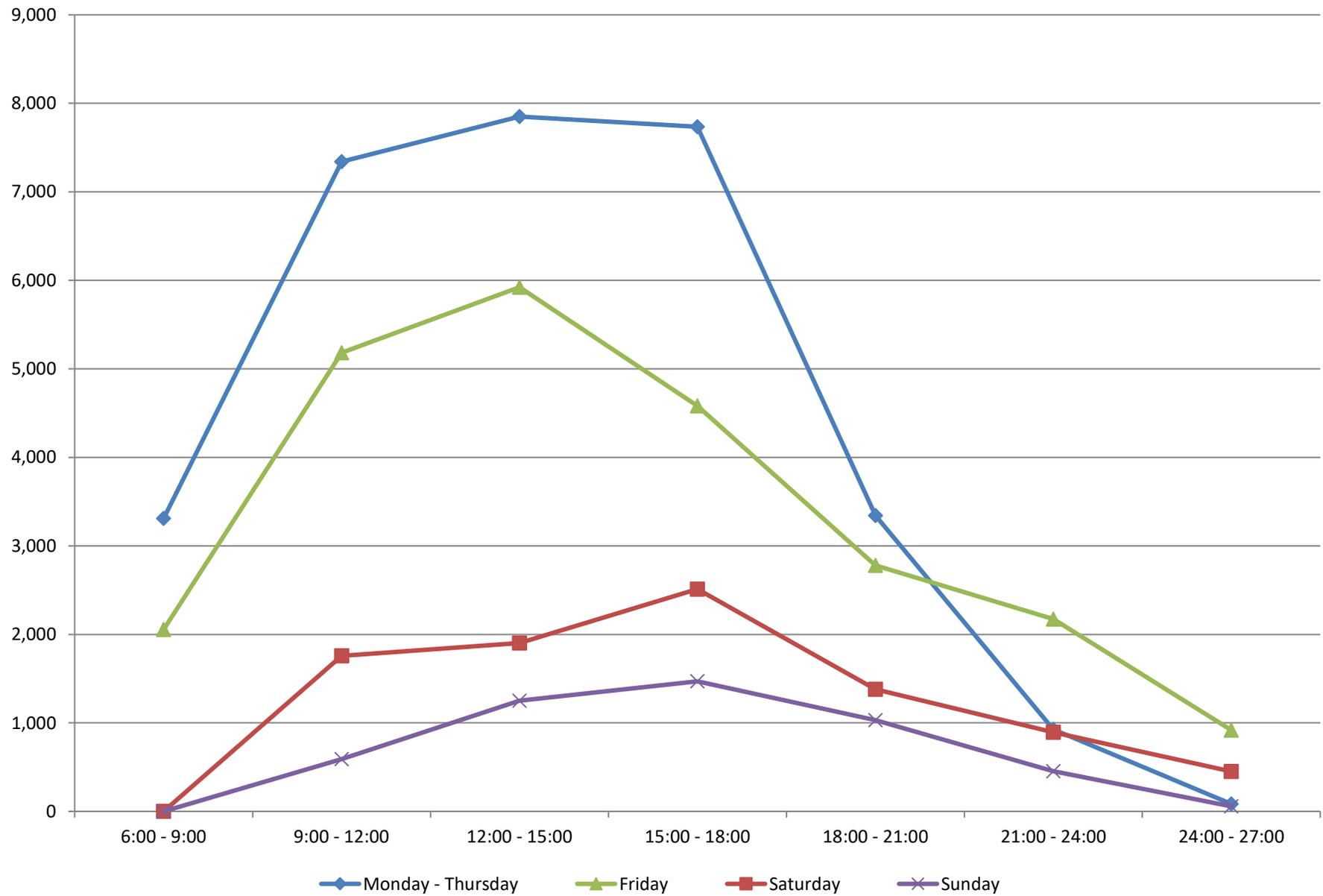
## Average Ridership and Revenue Hours by Time of Day

All Fixed Routes

Month: October, 2025

	Time of Day	Avg Total Passengers	Average RH	Avg Pass. per RH
<b>Monday - Thursday</b>	6:00 - 9:00	3,310.33	67.57	48.99
	9:00 - 12:00	7,341.89	104.58	70.20
	12:00 - 15:00	7,850.67	104.66	75.01
	15:00 - 18:00	7,736.06	104.80	73.82
	18:00 - 21:00	3,341.89	65.17	51.28
	21:00 - 24:00	925.94	27.70	33.43
	24:00 - 27:00	84.06	5.47	15.36
<b>Friday</b>	6:00 - 9:00	2,054.20	62.21	33.02
	9:00 - 12:00	5,181.80	95.75	54.12
	12:00 - 15:00	5,923.00	95.95	61.73
	15:00 - 18:00	4,582.80	89.13	51.42
	18:00 - 21:00	2,778.80	61.09	45.49
	21:00 - 24:00	2,172.00	38.15	56.93
	24:00 - 27:00	918.60	24.10	38.12
<b>Saturday</b>	6:00 - 9:00	0.00	0.00	0.00
	9:00 - 12:00	1,758.00	36.93	47.61
	12:00 - 15:00	1,903.00	37.69	50.49
	15:00 - 18:00	2,511.75	46.25	54.31
	18:00 - 21:00	1,380.50	28.38	48.65
	21:00 - 24:00	894.00	22.00	40.64
	24:00 - 27:00	450.50	19.50	23.10
<b>Sunday</b>	6:00 - 9:00	0.00	0.00	0.00
	9:00 - 12:00	590.50	24.80	23.81
	12:00 - 15:00	1,251.50	30.00	41.72
	15:00 - 18:00	1,469.25	30.00	48.98
	18:00 - 21:00	1,031.50	22.63	45.59
	21:00 - 24:00	453.50	21.00	21.60
	24:00 - 27:00	58.00	5.50	10.55

## Average Total Passengers by Time of Day, All Fixed Routes



# Average Passengers per Revenue Hour by Time of Day, All Fixed Routes

