



Monthly Ridership and Service Level Report July, 2026

**“Safety, Courtesy, Reliability,
and the Environment”**

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GLOSSARY

- Demand-Response Service (DR): DR service operates in response to calls from passengers or their agents to the transit operator, who then dispatches a vehicle to pick up the passengers and transport them to their destinations. This service does not operate on a fixed route or schedule and satisfies a special need.
- Driver Hours (DH): DH are the hours a driver is on duty, including hours on stand-by, driving to and from the garage, and when there are no passengers on board. These are the hours paid to the drivers; a combination of revenue and non-revenue hours.
- Emergency Service: This is for changes in planned service level operated due to long term (more than 7 days) situations that have an impact on the amount of service provided due to the circumstances of the declared emergency.
- Extra Service: Additional vehicles and routes to cover an Event such as Football.
- Fiscal Year (FY): The operational year starting from July 1st to June 30th and is year abbreviated with the second Calendar Year. (IE FY 19 is July 1, 2018 to June 30, 2019)
- Fixed Route Service (FR): FR operate along a specific route according to a fixed or preset schedule. Each trip serves the same stops, continuously, until service ends. Also known as Motor Bus Service (MB)
- Full Service: This is our peak service typically operated during the fall and spring semesters. During Full Service, all routes are in operation with multiple buses operating on each route for peak frequency typically every 10-15 minutes. Tandems are sometimes utilized in the first couple of weeks of Fall and Spring Service to increase capacity on high demand routes.
- Intermediate Service: This service operates the week before Virginia Tech classes resume for the fall semester and other select days throughout the year. In previous years it strongly resembled the Full Service with lower frequency on most routes. Currently it is more Reduced Service with extended service hours.
- No Service: This service occurs on five different days: New Year's Day, Memorial Day, July 4th, Thanksgiving, and Christmas. No routes run on these days.
- Previous Year: These sections refer to data for the same month in the previous year.
- Reduced Service: This service is operated outside of fall and spring semesters during winter, spring, summer and fall breaks. Each route provides 30 minute or hourly service depending on the length of the route. Some routes do not operate; others follow an altered route.
- Revenue Hours (RH): RH are the hours of service where a bus is providing passenger service.
- Revenue Mile (RM): RM are the miles a bus travels on a route while providing passenger service.
- Ridership: Ridership is the number of people using a public transportation service in a given time period.
- Tandems: Additional vehicles that follow the scheduled route vehicles on high demand routes during the first few weeks of Full Service in the Fall and Spring. These catch the overloads and late arrivals of passengers new to the service at this time.
- Year-to-Date (YTD): YTD numbers are the sum of values for a period beginning July 1st of the current Fiscal Year until the end of a specified month.

Route Abbreviations

Abbreviation	Route Full Name
ADA	ADA Lot (Football Extra)
BLU	Explorer Blue
BMR	Beamer Way
CAS	Campus Shuttle
CRB	Carpenter Boulevard
CRC	Corporate Research Center Shuttle
EMS	Early Morning Service
GLD	Explorer Gold
HDG	Harding Avenue
HWA	Hethwood A
HWB	Hethwood B
HWC	Hethwood (combined)
HXP	Hokie Express
NMG	North Main Givens

Abbreviation	Route Full Name
NMP	North Main Patrick Henry
PHB	Patrick Henry B
PHD	Patrick Henry Drive
PRG	Progress Street
SMA	South Main Airport
SME	South Main Ellett
SMS	South Main Southpark
TCP	Toms Creek Progress
TCR	Toms Creek Road
TTT	Two Town Trolley
UCB	University City
USD	Unscheduled/Adhoc
ACC	Access (DR)
GAR	GoAnywhere Route (DR)

Recent Changes

Addition of the BMR route. The EMS route is no longer in service and included only to keep the totals for the prior year.

Summary
All Routes
Month: July, 2026

	Current Month	Previous Year	Change by Month	Current YTD Total	Previous YTD Total	YTD Change
Total Passengers	84,725	87,369	-3%	84,725	87,369	-3%
Total Revenue Hours	8,000.50	8,069.01	-1%	8,000.50	8,069.01	-1%
Total Revenue Miles	83,994.30	87,960.00	-5%	83,994.30	87,960.00	-5%
Total Driver Hours	9,037.00	8,592.25	5%	9,037.00	8,592.25	5%
Passengers/RH	10.59	10.83	-2%	10.59	10.83	-2%
Passengers/RM	1.01	0.99	2%	1.01	0.99	2%
Passengers/DH	9.38	10.17	-8%	9.38	10.17	-8%
Full Service Weekdays	0	0	0	0	0	0
Full Service Weekends	0	0	0	0	0	0
Reduced Service Weekdays	23	22	1	23	22	1
Reduced Service Weekends	7	8	(1)	7	8	(1)
Intermediate Service	0	0	0	0	0	0
No Service Days	1	1	0	1	1	0

*Note: These numbers include Blacksburg and Christiansburg: Motor Bus, Demand Response and Extra Services.

Total Ridership per Route

Blacksburg

Month: July, 2026

Route (Former Route)	Current Month	% of Ridership	Previous Year	Change by Month	Current YTD Total	% of YTD Ridership	Previous YTD Total	YTD Change
ADA	0	0.00%	0	0%	0	0.00%	0	0%
BMR	1,263	1.55%	77	1540%	1,263	1.55%	77	1540%
CAS	13,973	17.13%	14,193	-2%	13,973	17.13%	14,193	-2%
CRB	0	0.00%	0	0%	0	0.00%	0	0%
CRC	3,300	4.05%	3,484	-5%	3,300	4.05%	3,484	-5%
HDG	4,203	5.15%	4,810	-13%	4,203	5.15%	4,810	-13%
HWA	0	0.00%	0	0%	0	0.00%	0	0%
HWB	0	0.00%	0	0%	0	0.00%	0	0%
HWC	12,159	14.91%	13,293	-9%	12,159	14.91%	13,293	-9%
HXP	1,250	1.53%	910	37%	1,250	1.53%	910	37%
HXS	0	0.00%	N/A	N/A	0	0.00%	N/A	N/A
NMG	6,867	8.42%	4,943	39%	6,867	8.42%	4,943	39%
NMP	N/A	N/A	1,068	N/A	N/A	N/A	1,068	N/A
PHB	0	0.00%	0	0%	0	0.00%	0	0%
PHD	4,525	5.55%	3,584	26%	4,525	5.55%	3,584	26%
PRG	0	0.00%	0	0%	0	0.00%	0	0%
SMA	5,953	7.30%	5,972	0%	5,953	7.30%	5,972	0%
SME	1,768	2.17%	2,282	-23%	1,768	2.17%	2,282	-23%
SMS	6,512	7.98%	7,321	-11%	6,512	7.98%	7,321	-11%
TCP	10,279	12.60%	11,435	-10%	10,279	12.60%	11,435	-10%
TCR	0	0.00%	0	0%	0	0.00%	0	0%
TTH	4,093	5.02%	4,298	-5%	4,093	5.02%	4,298	-5%
TTS	0	0.00%	N/A	N/A	0	0.00%	N/A	N/A
UCB	4,313	5.29%	5,100	-15%	4,313	5.29%	5,100	-15%
USD	0	0.00%	0	0%	0	0.00%	0	0%
ACC	1,115	1.37%	1,215	-8%	1,115	1.37%	1,215	-8%
Totals	81,573	100.00%	83,985	-3%	81,573	100.00%	83,985	-3%
Blacksburg MB Total	80,458	98.63%	82,770	-2.79%	80,458	98.63%	82,770	-2.79%
Blacksburg DR Total	1,115	1.37%	1,215	-8.23%	1,115	1.37%	1,215	-8.23%
Totals	81,573	100%	83,985	-3%	81,573	100%	83,985	-3%

Total Ridership per Route

Christiansburg: Motor Bus and Demand Response

Month: July, 2026

Route	Current Month	% of Ridership	Previous Year	Change by Month	Current YTD Total	% of YtD Ridership	Previous YTD	YTD Change
BLU	1,381	43.81%	1,144	21%	1,381	43.81%	1,144	21%
GRN	1,129	35.82%	1,379	-18%	1,129	35.82%	1,379	-18%
GAR	642	20.37%	800	-20%	642	20.37%	800	-20%
Totals	3,152	100%	3,323	-5%	3,152	100%	3,323	-5%
Christiansburg MB Total	2,510	79.63%	2,523	-0.52%	2,510	79.63%	2,523	-0.52%
Christiansburg DR Total	642	20.37%	800	-19.75%	642	20.37%	800	-19.75%
Totals	3,152	100%	3,323	-5%	3,152	100%	3,323	-5%

Passengers per Revenue Hour per Route

All Fixed Routes

Month: July, 2026

Route (Former Route)	Current Month	Previous Year	Change by Month
ADA	0.00	0.00	N/A
BLU	4.96	4.49	10%
BMR	3.85	1.35	185%
CAS	17.55	18.71	-6%
CRB	0.00	0.00	N/A
CRC	5.27	5.84	-10%
GRN	4.00	5.37	-26%
HDG	9.91	11.40	-13%
HWA	0.00	0.00	N/A
HWB	0.00	0.00	N/A
HWC	17.78	19.79	-10%
HXP	4.64	3.52	32%
HXS	0.00	N/A	N/A
NMG	16.16	15.26	6%
NMP	N/A	10.90	N/A
PHB	0.00	0.00	N/A
PHD	10.97	11.37	-3%
PRG	0.00	0.00	N/A
SMA	11.88	12.39	-4%
SME	20.62	23.29	-11%
SMS	12.75	14.96	-15%
TCP	15.03	17.08	-12%
TCR	0.00	0.00	N/A
TTH	10.07	11.00	-8%
TTS	0.00	N/A	N/A
UCB	12.71	15.80	-20%
USD	0.00	0.00	N/A

Passengers per Revenue Hour per Day of Week

All Fixed Routes

Month: July, 2026

Week Day	<u>Current Month</u>			<u>Previous Year</u>			Change Pass/RH
	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	
Sunday	3,993	396.57	10.07	3,985	328.20	12.14	-17%
Monday	13,067	1,101.59	11.86	14,015	1,151.46	12.17	-3%
Tuesday	13,190	1,099.34	12.00	17,851	1,435.80	12.43	-3%
Wednesday	17,082	1,377.30	12.40	16,917	1,435.63	11.78	5%
Thursday	16,648	1,375.80	12.10	17,350	1,434.30	12.10	0%
Friday	15,174	1,377.30	11.02	10,290	851.95	12.08	-9%
Saturday	3,814	325.75	11.71	4,885	339.95	14.37	-19%
Total	82,968	7,053.65	11.76	85,293	6,977.29	12.22	-4%

* Note: these numbers DO NOT include Demand Response Service

Passengers per Revenue Mile per Day of Week

All Fixed Routes

Month: July, 2026

Week Day	<u>Current Month</u>			<u>Previous Year</u>			Change Pass/RM
	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	
Sunday	3,993	4,220	0.95	3,985	3,648	1.09	-13%
Monday	13,067	11,650	1.12	14,015	12,643	1.11	1%
Tuesday	13,190	11,631	1.13	17,851	15,722	1.14	0%
Wednesday	17,082	14,556	1.17	16,917	15,824	1.07	10%
Thursday	16,648	14,563	1.14	17,350	15,691	1.11	3%
Friday	15,174	14,578	1.04	10,290	9,454	1.09	-4%
Saturday	3,814	3,573	1.07	4,885	3,854	1.27	-16%
Total	82,968	74,771	1.11	85,293	76,836	1.11	0%

* Note: these numbers DO NOT include Demand Response Service

Passengers per Revenue Hour per Day of Week
Demand Response Service
Month: July, 2026

<u>Access Current Month</u>				<u>Access Previous Year</u>			
Day of Week	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	Change Pass/RH
Sunday	62	32.62	1.90	86	52.80	1.63	17%
Monday	190	95.03	2.00	54	33.58	1.61	24%
Tuesday	190	106.83	1.78	225	148.57	1.51	17%
Wednesday	225	126.55	1.78	273	166.07	1.64	8%
Thursday	192	111.87	1.72	224	156.12	1.43	20%
Friday	218	123.68	1.76	141	88.97	1.58	11%
Saturday	38	24.42	1.56	152	99.67	1.53	2%
Total	1,115	621.00	1.80	1,155	745.77	1.55	16%

<u>GoAnywhere Current Month</u>				<u>GoAnywhere Previous Year</u>			
Day of Week	Passengers	Revenue Hours	Pass/RH	Passengers	Revenue Hours	Pass/RH	Change Pass/RH
Sunday	0	0.00	0.00	62	27.37	2.27	-100%
Monday	108	53.63	2.01	0	0.00	0.00	0%
Tuesday	100	51.55	1.94	172	68.22	2.52	-23%
Wednesday	148	66.95	2.21	208	74.11	2.81	-21%
Thursday	130	66.42	1.96	226	76.95	2.94	-33%
Friday	136	66.80	2.04	96	45.07	2.13	-4%
Saturday	20	20.50	0.98	157	54.23	2.89	-66%
Total	642	325.85	1.97	921	345.94	2.66	-26%

*Please note: these numbers DO NOT include Fixed Route Service.

Passengers per Revenue Mile per Day of Week
Demand Response Service
Month: July, 2026

<u>Access Current Month</u>				<u>Access Previous Year</u>			
Day of Week	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	Change Pass/RM
Sunday	62	298	0.21	86	515	0.17	24%
Monday	190	948	0.20	54	269	0.20	0%
Tuesday	190	985	0.19	225	1,374	0.16	18%
Wednesday	225	1,166	0.19	273	1,569	0.17	11%
Thursday	192	1,082	0.18	224	1,310	0.17	4%
Friday	218	1,131	0.19	141	809	0.17	11%
Saturday	38	204	0.19	152	851	0.18	4%
Total	1,115	5,813	0.19	1,155	6,697	0.17	11%

<u>Go Anywhere Current Month</u>				<u>Go Anywhere Previous Year</u>			
Day of Week	Passengers	Revenue Miles	Pass/RM	Passengers	Revenue Miles	Pass/RM	Change Pass/RM
Sunday	0	0	0.00	62	270	0.23	-100%
Monday	108	557	0.19	0	0	0.00	0%
Tuesday	100	562	0.18	172	853	0.20	-12%
Wednesday	148	750	0.20	208	1,028	0.20	-2%
Thursday	130	644	0.20	226	1,017	0.22	-9%
Friday	136	750	0.18	96	514	0.19	-3%
Saturday	20	148	0.14	157	745	0.21	-36%
Total	642	3,410	0.19	921	4,427	0.21	-9%

*Please note: these numbers DO NOT include Fixed Route Service.

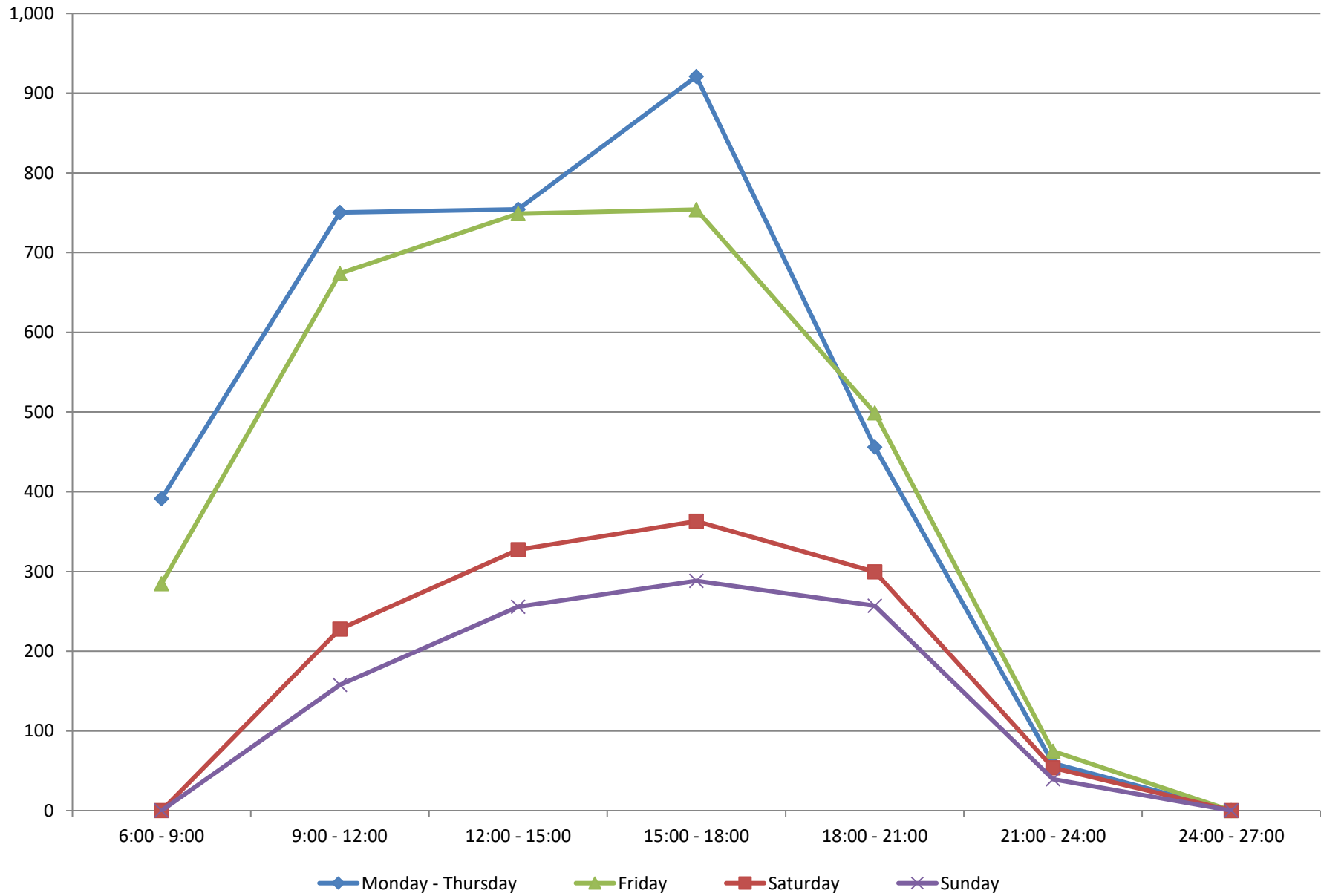
Average Ridership and Revenue Hours by Time of Day

All Fixed Routes

Month: July, 2026

	Time of Day	Avg Total Passengers	Average RH	Avg Pass. per RH
Monday - Thursday	6:00 - 9:00	391.44	39.37	9.94
	9:00 - 12:00	750.39	59.94	12.52
	12:00 - 15:00	754.28	59.98	12.58
	15:00 - 18:00	921.00	59.87	15.38
	18:00 - 21:00	456.17	46.06	9.90
	21:00 - 24:00	59.44	10.00	5.94
	24:00 - 27:00	0.00	0.00	0.00
Friday	6:00 - 9:00	284.60	39.37	7.23
	9:00 - 12:00	673.80	60.00	11.23
	12:00 - 15:00	749.00	60.00	12.48
	15:00 - 18:00	754.00	60.00	12.57
	18:00 - 21:00	498.80	46.09	10.82
	21:00 - 24:00	74.60	10.00	7.46
	24:00 - 27:00	0.00	0.00	0.00
Saturday	6:00 - 9:00	0.00	0.00	0.00
	9:00 - 12:00	227.67	22.16	10.27
	12:00 - 15:00	327.33	28.00	11.69
	15:00 - 18:00	363.00	28.00	12.96
	18:00 - 21:00	299.67	24.92	12.03
	21:00 - 24:00	53.67	5.50	9.76
	24:00 - 27:00	0.00	0.00	0.00
Sunday	6:00 - 9:00	0.00	0.00	0.00
	9:00 - 12:00	157.75	19.96	7.91
	12:00 - 15:00	255.75	24.75	10.33
	15:00 - 18:00	288.25	24.75	11.65
	18:00 - 21:00	257.00	24.19	10.63
	21:00 - 24:00	39.50	5.50	7.18
	24:00 - 27:00	0.00	0.00	0.00

Average Total Passengers by Time of Day, All Fixed Routes



Average Passengers per Revenue Hour by Time of Day, All Fixed Routes

