

# AGENDA

## August Safety Meeting

Aug. 29, 2019

	<p><b>Welcome</b>          Alan Simpson, Operations Trainer</p> <ul style="list-style-type: none"> <li>• New Employees and Promotions</li> <li>• 2019 Local Roadeo Signup and Practice</li> </ul>	10 min
	<p><b>Communications &amp; Customer Service</b>          Lincoln Sklar, CCS Assistant</p> <ul style="list-style-type: none"> <li>• Managing Contact with the Media</li> <li>• Customer Service Video: "Speaking Up"</li> </ul>	5 min
	<p><b>Guest Presentation: Bicycle Safety</b>          Beth Lohman, Blacksburg Corridor Committee Chair          Jenn Million, NRV Bicycle Association Program Coordinator</p>	15 min
	<p><b>Football Shuttles</b>          Carlton English, Operations Supervisor</p>	5 min
	<p><b>ITS</b>          Robert Thompson, Data Specialist – NTD Sampling          Chris Plemmons, Network Support – Keyless Entry System</p>	20 min
	<p><b>Operator Handbook Updates</b>          Davey Winyall, Operations Supervisor</p>	5 min
	<p><b>Safety Corner</b>          Davey Winyall, Operations Supervisor</p>	5 min
	<p><b>Questions???</b></p>	5 min
	<p><b>Years of Service Awards</b>          Harland Brown, Operations Manager</p>	5 min

**Please print & sign the agenda.**

Name: (please print): \_\_\_\_\_ (please sign) \_\_\_\_\_

Date: \_\_\_\_\_